

# **Stoughton Health**

900 Ridge St. Stoughton, WI 53589 1-608-873-6611 stoughtonhealth.com





Learn More at stoughtonhealth.com

STOUGHTON HEALTH

2022 2023 ANNUAL REPORT

HERE FOR YOU TODAY

Planning for Tomorrow



# HERE FOR YOU TODAY Planning for Tomorrow



Stoughton Health broke ground October 10th on the new Medical Outpatient Building slated to open Spring 2025. Based on careful analysis of current data, a plan was created to improve patient convenience, enhance workflow, and increase staffing to meet the growing demand for services. The building expansion will be a 56,000 sq. ft. facility, adjacent to SSM Medical Group Dean Clinic, and just steps from the main hospital location. In addition to space, this project begins a journey towards a greener campus by reducing electrical consumption by using solar panels.

This new facility space will allow Stoughton Health to do the following:

## **Create a Dedicated Space for Specialty Clinics**

By bringing the clinics together in one location, service layout will be optimized, workflow improved, and enhanced convenience for patients and staff.

## **Expand Urgent Care Services**

Over the last two years, urgent care visits at all three locations - McFarland, Oregon and Stoughton have increased substantially, with visits to the Stoughton Hospital location more than doubling. Moving Specialty Clinics to the new building will free up additional rooms for urgent care services.

## Bring Stoughton Rehabilitation Services Back to the Main Campus

Stoughton Health currently has Cardiac and Pulmonary Rehabilitation in the hospital and the Stoughton Rehabilitation and Sports Medicine Services at an off-campus location. By providing all Stoughton Rehabilitation Services at one location, this will enhance satisfaction, safety, and convenience for patients and providers.

## **Prepare for the Future**

The lower level of this new facility will include 24,000 sq. ft. of "shell space" to accommodate future growth. In addition, the building has been designed so another floor could easily be added should more space be required. Preparing for future growth now is the most cost-effective way to ensure that Stoughton Health will be able to continue achieving its mission to provide safe, quality healthcare with exceptional personalized service.

Many generous businesses, individuals, and foundations came together in six short months to raise over \$2 million of the approximate \$25 million needed for the building project. The momentum started with the Edwin E. and Janet L. Bryant Foundation, who were the first to pledge their support, followed by Keith and Tammy Anderson, Eldon Homes; Dr. Sarjoo Patel, BEAM Healthcare; Stoughton Rotary in honor of Dr. Don Beresky; Betsy McClimon, Wahlin Foundation; and Steve Peotter, President & CEO, One Community Bank.

A heartfelt thank you is extended to all who have contributed towards this new Medical Outpatient Building. Your dedication and support have helped us continue offering excellent healthcare services.

With Gratitude, Daniel De Groot



Left to Right: Keith Anderson; Tammy Anderson; Betsy McClimon; Jerry Gryttenholm; Sarjoo Patel, MD; Dan DeGroot; Teresa Lindfors; Mayor Tim Swadley; Aaron Schwaab, MD; Steve Peotter; Ashish Rawal, MD; Liz Touchett



Dan DeGroot President and CEO, Stoughton Health

our donors. Ghadeer S Alafifi Complete Care of Nazareth Computer Management and American Tel-A-Systems Inc Keith and Tammy Anderson

Dr. Stephen and Danielle Boorstein Terry and Carolyn Brenny Coldwell Banker Success- Peter



# **Stoughton Hospital Foundation Donors**

Thank you to our sponsors, donors, and participants. We appreciate and value every gift. Your partnership with Stoughton Hospital Foundation provides essential resources to Stoughton Health so that they can continue offering the best healthcare with exceptional personalized service to our community. For the purpose of this report, we are recognizing those who have given a gift of \$250 or more during this past fiscal year. A sincere thank you to ALL of

Culvers of Oregon Culvers of Stoughton JP Dreyer Eide Bailly LLP

Commonheart Home Health and Dave and Mary Erdman Hospice Thomas Fendrick and Shu

Jeff and Tammy Gassen

JP Cullen and Sons, Inc.

Heather Kleinbrook

Louis F Fahey Survivor Trust

Bill and Bev Mansfield Maxim Healthcare Staffing Bill Weber and Laura McDonald-Jennifer Mora Randy and Donna Olson One Community Bank Panther Exteriors and

Jennifer Peterson Pieper Electric Rotary Club of Stoughton Tim and Peggy Rusch Christopher Schmitz Mike and Brenda Sherry Judson and Nancy Spooner

Dwayne and Tina Strandlie Fred and Mary Sundby Brian W Swain TDS Telecom Lukas and Mikaela Trow Viking Day Camp, LLC Troy and Lynn Wieser William M Wilson Roger and Julie Wisinger WMSN-TV FOX 47 Walter and Tracy Wurtzler

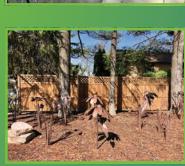
# **STOUGHTON HOSPITAL** WELLNESS GARDEN



The Stoughton Hospital Wellness Garden and its peaceful surroundings positively affect the mood, stress level, and overall well being of our patients, families, and all who visit. Metal sculptures and brick pavers are placed and available for purchase in memory or honor of your loved one. Stop by and view the sculptures in person at the Hospital Garden near the ambulance bays or indoors at the Community Health and Wellness Center where they are on display.

For more information, contact the Stoughton Hospital Foundation at (608) 873-2334 or foundation@stoughtonhealth.com.







Jessica Pharo President



**Terry Brenny** Director



Matt Roethe Director



**Tom Pertzborn** Vice President



**Carolyn Clow** Director



Nicki Waaner Director



**STOUGHTON HOSPITAL** 

FOUNDATION

**2023 FOUNDATION BOARD MEMBERS** 

Lukas Trow **Brad Schroeder** Secretary/Treasurer Immediate Past President

Director



**Judy Knutson** Director



Laura Mavs **Taylor Harmel Executive Director** Executive Assistant

# **NO REFERRAL NEEDED!** (Mammography & PT/OT)

- Annual screening mammography Physical therapy and occupational
- therapy

requirements.)

# **URGENT CARE CLINICS**

M-F 8 a.m. - 8 p.m. Sat & Sun 9 a.m. – 5 p.m.

**Oregon Urgent Care Clinic** M-F 5 p.m. - 10 p.m. Sat & Sun 10 a.m. - 8 p.m.

weekends & holidays)



# **Stoughton Health Services For YOU And YOUR Family**

# Stoughton Health accepts over 160 insurance plans including Dean Health Plan and Quartz.

# **BENEFITS OF ASKING FOR STOUGHTON HEALTH**

- Quality care and service excellence
- Quicker access to many services
- Convenience of less time off work and less travel time for appointments
- Supporting Stoughton Health and keeping health care dollars local

(A physician referral is not needed with most insurances. At this time Medicare and Medicaid still require a physician referral. Our staff will verify insurance

# McFarland Urgent Care Clinic 5614 US HWY 51 | 608-838-8242

- 990 Janesville St. | 608-835-5373
- Stoughton Hospital Urgent Care 900 Ridge Street | 608-873-6611 6 a.m. – 11 p.m. daily (including

# MEDICAL CLINICS

## Cardiology Stoughton Hospital | 608-873-2349

**General Suraerv** Stoughton Hospital | 608-873-2266

# OrthoTeam

Stoughton Hospital | 608-877-3419 2 Science Court, Suite 102, Madison 608-231-3410

Wound Care Stoughton Hospital | 608-877-3400

# **REHABILITATION & SPORTS MEDICINE CLINICS**

## **Stoughton Rehabilitation and Sports Medicine** Clinic

2300 US Highway 51-138 Stoughton | 608-873-2292 (Located at the Stoughton Wellness and Athletic Center)

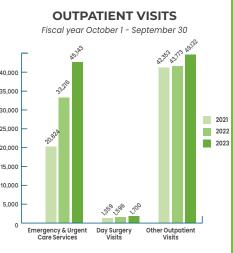
# Oregon Rehabilitation and Sports Medicine Clinic

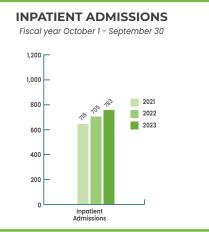
990 Janesville Street, Oregon 608-835-5373

# Learn more about **Stoughton Health services** at stoughtonhealth.com

# **STOUGHTON HEALTH SERVICES**

- Ambulatory Infusion Center
- Breast Care Services (screening, diagnostic, biopsy, surgery and physical therapy)
- Business Health and Wellness
- Cardiac and Pulmonary Rehabilitation
- Emergency Care
- Geriatric Psychiatry Inpatient Program
- Health Screenings (blood pressure, cholesterol and more)
- Lab
- Medical Imaging (bone density, CT, echocardiography and stress echocardiography, MRI, 3D mammography, nuclear medicine, stereotactic breast biopsy, therapeutic injections and ultrasound)
- Physical, Occupational and Speech Therapy
- Pulmonary Function Testina
- Respiratory Therapy/Cardiopulmonary
- Sleep Disorders Center
- Stress Testing
- Surgical Services ENT, Colonoscopy/ Endoscopy, General Surgery Ophthalmology, Orthopedic, Pediatric Dentistry, Plastic, Podiatry and Urology
- Transitional Care Swina Bed
- Vein Treatment (cosmetic and medical)





# **Results Matter**

# **Patient Testimonials**

"EVERY person who provided a service or care was - outstanding! Their medical expertise gave me confidence in the level of care and their kindness & pleasant demeanor made me feel cared for and encouraged."

"Nurses were extremely compassionate and professional. As my mother's POA, they kept me well-informed and involved in her care decisions."

"Carin is an excellent, smart and caring physical therapist. SHE LISTENS. Have recommended her to many for treating vertigo & she has helped them too."

"This was my first mammogram and I was nervous. Alison did a great job at explaining everything."

"The whole experience was wonderful! So many caring compassionate people! Loved the small facility & Dr. Rawal was superb! Can't say enough nice things about everyone!"

> "All staff did an EXCELLENT job! Dr. Schwaab is the BEST!!"

# **2023 MEDICAL STAFF BOARD MEMBERS**



Dr. Aaron Schwaab Chief of Staff



Dr. Drew Dean



Dr. Shawn McGuire



**Dr. Ashish Rawal** Vice Chief of Staff



Dr. Guirish Agni



Dr. Mark Menet



Dr. Abigail Dahlberg Secretary/Treasurer



**Dr. Deanne Eccles** 



Dr. Steven Diebold



Pum



Partners of Stoughton Hospital Officers 2022-2023

Back Row (left to right): Jan Walker (Assistant Secretary), Sharon Beall (Secretary), Mary Haley (Membership Committee Chair), and Melanie Miller (President) Front Row (left to right): Diane Williams (Gift Shop Committee Chair), Donna Strandlie (Treasurer), and Jeanne Gilbertson (Community Health Education and Events Committee Chair)

# **Partners of Stoughton Hospital**

Pumpkins on Parade

The Partners of Stoughton Hospital had another busy and successful year, creatively meeting challenges and raising the bar to what a dedicated group of individuals can accomplish.

Always looking for fresh and interesting ways to raise funds, the Partners held the new Pumpkins on Parade event in October at the Community Health and Wellness Center. The event featured pumpkins carved by local celebrities including the City of Stoughton Mayor and Drs. Rawal and Schwaab.



Also new this year was a very popular Flash Flower Sale held outside of Stoughton Hospital.

Many other fundraisers were held over the year including the pansy sale, mum sale, spring card party, monthly cookie bakes and four dates of selling items at the Stoughton Community Farmer's Market. Love Light continued to evolve, this year returning to in-person and held at Christ Lutheran Church with the theme of

Love Light continued to evolve, this year returning to in-person and held at Christ Lutheran Church with the theme of "Inner Peace."

This fundraising allowed the Partners to provide Stoughton Health and the community with some very generous gifts including new parking lot lighting at the Community Health and Wellness Center, Medfusion pumps and new office chairs for emergency department. Additionally, the partners sponsored March Match with a \$10,000 match, funded the annual scholarship for an individual going into healthcare and donated a cookie oven to the Neighborhood Free Clinic so they could hold their own cookie bake fundraisers. Total dollars donated was over \$26,000.

Beyond fundraising, the Partners continued to make walker bags for rehab patients and twiddle muffs for geriatric psychiatry patients, participated in coalition activities including the twice a year medication disposal and sharps collection event.

Their volunteer hours were also instrumental in operating the much-loved Partners of Stoughton Hospital Gift Shop.

In Spring, the Partners hosted a Spring Gathering and Volunteer Appreciation Event at the Stoughton Country Club with over 50 Partners and volunteers attending. The event included speakers, food and fun activities.

At the Stoughton Hospital Foundation's Community One Mile Walk in June, the Partners were honored for the dedication and support of the Foundation, Stoughton Health and the community.

# **Enhancing the Care and Services YOU Want**

# THANK YOU TO OUR 2023 STOUGHTON HEALTH GOVERNING BOARD



Donna Olson Board Chair



Dr. Ashish Rawal Medical Staff Rep



Kris Krentz Director



Tim Rusch Vice Chair.



Dawit Tesfasilassie SSM Rep



**Glenn Kruser** Director



**Steve Staton** Secretary/Treasurer



Matt Kinsella SSM Rep



Nick Probst Director



Dr. Aaron Schwaab Chief of Staff



Tom Fendrick Director



Sue Vanderbilt Director

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is to provide safe, quality healthcare with exceptional personalized service.

# VISION

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

# VALUES

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

ATTITUDE | ACCOUNTABILITY **APPEARANCE |** COMMUNICATION TEAMWORK | SERVICE

Before going to the OrthoTeam Clinic for his Conformis knee replacement, David Eppihimer described his knee pain as "excruciating." Anything he did was uncomfortable.

After doing some internet research, David came across Dr. Rawal.

"My experience going to the OrthoTeam was a ten. It was phenomenal. They seemed to genuinely care."

back to work.

my twenties."

or call (608) 877-3419.

# Making a Difference



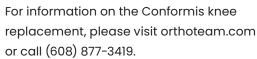
Orthopedic Patient David Eppihimer

When arriving at Stoughton Hospital for his surgery, the staff was equally wonderful. "They just seemed

to go beyond to make you comfortable and tend to your needs," David shares.

Once David got to physical therapy, his physical therapist always made sure he was progressing and felt confident when it was time to go

"After having Conformis knee [surgery] I have no pain. I'm walking, I'm driving, I'm going to the gym every day," adds David. "I feel like I could be in





Rehab Team

# To see any hospital's HCAHPS results, go to the Hospital Compare website at www.medicare.gov/hospitalcompare.

Percentage of patients who reported "Always" related to each question.

| MEASURE DESCRIPTION  | Stoughton<br>Hospital | Wisconsin<br>Average | National<br>Average |
|--|-----------------------|----------------------|---------------------|
| Patient survey summary star rating. More stars are better  | 5 out of 5<br>stars   |                      |                     |
| Patients who reported that their nurses "Always" communicated well   | 86                    | 79                   | 82                  |
| Patients who reported that their doctors "Always" communicated well  | 88                    | 79                   | 81                  |
| Patients who reported that they "Always" received help as soon as they wanted                              | 76                    | 65                   | 69                  |
| Patients who reported that staff "Always" explained about medicines before giving it to them               | 76                    | 61                   | 65                  |
| Patients who reported that their room and bathroom were "Always" clean                                     | 91                    | 72                   | 76                  |
| Patients who reported that the area around their room was "Always" quiet at night                          | 75                    | 62                   | 65                  |
| Patients who reported that YES, they were given information about what to do during their recovery at home | 93                    | 86                   | 89                  |
| Patients who "Strongly Agree" they understood their care when they left the hospital                       | 62                    | 51                   | 55                  |
| Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)            | 82                    | 70                   | 75                  |
| Patients who reported YES, they would definitely recommend the hospital                                    | 83                    | 69                   | 72                  |

# **Giving Back To Our Community**



# COMMUNITY BENEFIT: OCTOBER 1, 2021 – SEPTEMBER 30, 2022

# \$4,268,200



Gazebo Musikk Night

Food 4 Kidz

Dietitian Approved Grocery Store Tour

Blood Drive

According to the recently released **Overall Hospital Quality Star Ratings** from the Centers for Medicare & Medicaid Services (CMS), Stoughton Hospital has a five star rating. The ratings reflect 46 measures across five categories of quality: mortality; safety of care; readmissions; patient experience; and timely and effective care.



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# **Award Winning Stoughton Health**

**Stoughton Hospital** 5 Star Quality Care & Patient Experience As Rated by the **Centers for Medicare** & Medicaid Services



## **Stoughton Health Receives Five Star Rating**



## Stoughton Health is a **Madison Favorite**

Thank you to everyone who voted for us! Stoughton Health earned People's Choice favorite designation for hospital, medical imaging/diagnostics center and rehabilitation facility!



## Stoughton Hospital has earned The Women's Choice Award®

Stoughton Hospital has earned The Women's Choice Award® as one of the 100 Best Hospitals for Patient Experience. The award identifies the best hospitals nationwide that are women-friendly.

The Women's Choice Award is the only national award recognizing hospitals based on the recommendations and preferences of women.



# **Stoughton Hospital Earns "A"** for Social Responsibility on **National Ranking**

Stoughton Hospital has been recognized by the Lown Institute for outstanding social responsibility, receiving an "A" grade on the 2023-24 Lown Institute Hospitals Index. The hospital ranked eighth out of 106 hospitals in Wisconsin. According to the Index, Stoughton Hospital also received "A" grades in Value of Care, Patient Outcomes, Clinical Outcomes, Patient Satisfaction, and Cost Efficiency. These are independent rankings and hospitals do not apply or pay to be listed.

Stoughton Health receives the 2023 Advocacy All-Star Award, recognizing their strong commitment to health care public policy and advocacy from the Wisconsin Hospital Association.