



Creating Excellence Together

MISSION

The mission of Stoughton Health is to provide safe, quality healthcare with exceptional personalized service.

VISION

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

VALUES

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

**ATTITUDE | ACCOUNTABILITY
APPEARANCE | COMMUNICATION
TEAMWORK | SERVICE**



A Letter to Our Community

2020 has certainly been a year of change, adaptability and patience for all of us. The current pandemic is pushing us to rethink how to engage and communicate with patients throughout every clinical, operational, and financial touchpoint. I'm pleased to report Stoughton Health, with the support of our administration, physicians, employees, volunteers, partners and all of YOU, has been and continues to be well prepared to safely and effectively care for more people in the years to come.

Due to growth and an increased focus on wellness and keeping people healthy, the hospital refreshed our brand as Stoughton Health to better reflect who we are today.

Stoughton Health has embraced technology by launching virtual community education and expanding virtual healthcare visits. We recently added urgent care virtual visits to our list of services. We are opening a new Urgent Care Clinic in McFarland in the spring of 2021, expanding quality services to more of our neighboring communities. Stoughton Health has initiated new health screenings and programs at the newly opened Community Health and Wellness Center and by moving the blood drive to the center, we've doubled the number of blood donors.

Stoughton Health's reputation for quality healthcare and personal service even during this unprecedented year have led to additional

medical staff that want to practice at Stoughton Hospital, engaged employees and services accumulating to over \$4.1 Million for community benefits, and patients who report their experience are above state and national averages. In addition, our hospital was recognized with numerous prestigious awards this past year and most recently, received a generous financial gift from the Bryant Foundation to enhance our readiness to treat COVID-19 patients. The outpatient pediatric dental care program continues to grow, serving 130 young children in need of dental services requiring general anesthesia and our podiatry services quadrupled this past year.

I am humbled by all we have accomplished during this challenging year. As we move forward, it's important to remember that our mission, vision, and values are what provide us direction. We live them out every day as we serve our patients, our colleagues, and our communities. With this direction, we will continue to plan and invest in up-to-date facilities and innovative technology, a necessity to maintain our commitment to you.

On behalf of our patients and the communities we serve, thank you for your continued support.

Gratefully,

A handwritten signature in dark ink, appearing to read 'Daniel DeGroot'.

Dan DeGroot,
President/CEO

Expanding OUR Services Enhancing YOUR Care

Stoughton Health Opens Community Health and Wellness Center



The Community Health and Wellness Center is the community's hub for health and wellness information, screenings and classes to help you make more informed decisions about your health. Screenings offered include:

- Balance
- Blood pressure
- Body composition
- Bone density
- Cholesterol and lipid panels
- Diabetes (blood sugar/glucose)
- Ergonomics
- Fitness evaluations
- Hearing
- Skin screening
- Vision

The Center also has a library and computers open to the public and stocked with helpful health and wellness information.

Building a Healthier Community

*McFarland Urgent Care Clinic
Coming Soon*

Plans are underway for Stoughton Health to open an Urgent Care Clinic in McFarland in April of 2021. The clinic will be next to Walgreens on Hwy 51 and share the building with a dental office. Stoughton Health already operates Urgent Care clinics at Stoughton Hospital and in Oregon and we look forward to expanding our quality healthcare services in the McFarland community



Meet Our New Providers

Offering you the best care possible



Adam Coughlin, MD
Otolaryngologist
SSM Health Dean Medical Group



Marlise Davidson-Fielder
Hospitalist
BEAM Healthcare



Kristin Docter, NP
Family Medicine
SSM Health Dean Medical Group



Colin Graney, DPM
Podiatrist
Madison Foot and Ankle



Nathan Moore, MD
Board Certified Urologist
SSM Health Dean Medical Group

Stoughton Health Associated Providers

FAMILY MEDICINE

SSM Health-Stoughton

Christina Quale, MD
Daniel Staddler, MD
Laura Stolcpart MD
Kristin Docter, NP
Kaye McGrath, APNP

SSM Health - Evansville

New Providers Coming Soon!

UnityPoint Health - Meriter - Stoughton Clinic

Kim Moreland, APNP

UW Health Clinic - Odana Atrium

Derek Hubbard, MD

GASTROENTEROLOGY

SSM Health Dean Medical Group

William Ehrhardt, MD
Naree Whang, MD

GERIATRIC PSYCHIATRY

Stoughton Hospital

Kenneth Robbins, MD, Director
Amy Connell, MD
Linda DiRaimondo, MD

GENERAL SURGERY

Stoughton Hospital Specialty Clinic

Aaron Schwaab, MD

SSM Health Dean Medical Group

David Rainiero, MD

HOSPITALISTS

BEAM Healthcare

Sarjoo Patel, MD, Director

INTERNAL MEDICINE

SSM Health Dean Medical Group

Guirish Agni, MD

UW Health Clinic - Stoughton

Ahsan Khalid, MD

NEUROLOGY

SSM Health Dean Medical Group

Mark Lanser, MD, PhD

OPHTHALMOLOGY

SSM Health Dean Medical Group

Stephen Boorstein, MD
Anne Kilby, MD

ORTHOPEDICS

OrthoTeam Clinic

Ashish M. Rawal, MD
Renee Burke, PA-C
Stephanie Lake-Melton, PA-C

SSM Health Dean Medical Group

Kashif Ali, MD
Brian Keyes, DO

OTOLARYNGOLOGY (ENT)

SSM Health Dean Medical Group

Adam Coughlin, MD
Steven Lyon, MD

PATHOLOGY

SSM Health Dean Medical Group

Joel Mendelin, MD, Director

PEDIATRICS

SSM Health Dean Medical Group

Thomas Murwin, MD

UW Health Clinic - Stoughton

Karen Pletta, MD

PEDIATRIC DENTISTRY

Children's Dental Center of Madison

Britney Bries, DMD
Cecelia Thompson, DDS

PLASTIC, RECONSTRUCTIVE and HAND SURGERY

SSM Health Dean Medical Group

Clifford King, MD
Kierstyn Block, PA-C

PODIATRY

Madison Advanced Foot and Ankle

Colin Graney, DPM

SSM Health Dean Medical Group

David Worth, DPM

RADIOLOGY

Madison Radiologists

Emily Norman, MD, Director

SLEEP DISORDERS

SSM Health Dean Medical Group

Jacalyn Nelson, MD

SPORTS MEDICINE

SSM Health Dean Medical Group

Deanne Eccles, MD

UROLOGY

SSM Health and Stoughton Hospital

Nathan Moore, MD

PATIENT TESTIMONIALS

"The staff was completely amazing. I have highest respect for their approach to care and job responsibilities. This staff is top notch and exceeded my expectations on every level. Thank you!"

"I've always had great experiences at Stoughton Hospital - both as an outpatient and inpatient. As a healthcare provider I'm difficult to impress - I'm impressed. You're essentially getting boutique style service. Healthcare in a way that hasn't been delivered in this sort of way in a very long time from a positive perspective."

"Always a great experience. Everyone is friendly and helpful. Always feel like they truly care for you. Have never had a bad experience. Love Stoughton Hospital!!"

Safely Meeting YOUR Health Needs Locally

Stoughton Health has been innovative and proactive to ensure we can safely continue to provide uninterrupted care during the COVID-19 pandemic. Because **SAFETY** is our priority, we have put permanent enhanced infection control in place. You can trust that Stoughton Health will continue to provide safe quality healthcare with exceptional personalized service.

Here is how Stoughton Health ensures safe care:

SAFE + CARE promise



COVID-19
Testing



Full PPE



Ongoing
Training



Social
Distancing



Temp
Screening
for All



Virtual
Care

- Masking and hand hygiene strictly enforced
- Licensed, experienced health care professionals who wear full PPE (personal protective equipment) for all direct patient care including eye covering, mask and gloves
- Ongoing staff education for preventing the spread of transmission-based infections
- Social distancing, unless providing direct patient care
- Daily screening temperature and COVID-19 symptom checks for all entering Stoughton Health buildings
- Virtual (telehealth) visits available upon patient/family or facility request
- COVID-19 Incident Command Center proactively monitors real-time data, and implements changes as needed organizational wide
- Active Emergency Preparedness Plan reviewed and updated according to local, state and federal guidelines for COVID-19
- Protocols for all staff and/or patient/resident illnesses, including process for caring for patients with suspected or confirmed COVID-19
- Culture of partnership in working together to best care for patients and the flexibility required to respond to evolving needs
- Proactive coordination with vendors to ensure supply chain access and availability of all necessary equipment, supplies and medication, including PPE
- Staff members who live in the communities they serve, enabling them to be up-to-date and accessible to address evolving community needs



To see any hospital's HCAHPS results, go to the Hospital Compare website at www.medicare.gov/hospitalcompare.

Percentage of patients who reported "Always" related to each question.

MEASURE DESCRIPTION	Stoughton Hospital	Wisconsin Average	National Average
Patient survey summary star rating. More stars are better	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	88	84	81
Patients who reported that their doctors "Always" communicated well	87	83	82
Patients who reported that they "Always" received help as soon as they wanted	76	74	70
Patients who reported that staff "Always" explained about medicines before giving it to them	68	70	66
Patients who reported that their room and bathroom were "Always" clean	88	80	76
Patients who reported that the area around their room was "Always" quiet at night	66	65	62
Patients who reported that YES, they were given information about what to do during their recovery at home	93	90	87
Patients who "Strongly Agree" they understood their care when they left the hospital	60	58	54
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	85	78	73
Patients who reported YES, they would definitely recommend the hospital	85	76	72

It's About the Experience



Hospital Compare – Survey of Patients' Hospital Experiences

From the U.S. Department of Health and Human Services website (www.medicare.gov/hospitalcompare), Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) comparison scores – January 1, 2019 through December 31, 2019.

Giving Back to Our Community

Care doesn't just happen within the four walls of the hospital. We are dedicated to helping our community become healthier, stronger and happier through community health expos, in-kind donations, educational presentations, med drops, blood drives, advocacy and more. Stoughton Health is proud to be at the center of our community.



Advancing the Voice of the Community

Thank you to our leaders for giving their time and skills to achieve optimum health in our community.



2020 Medical Staff Board Members

Front row (L-R): Dr. Aaron Schwaab, Vice Chief of Staff, Dr. Drew Dean, Chief of Staff, Dr. Ashish Rawal, Secretary/Treasurer

Back Row (L-R): Dr. Abigail Dahlberg, Dr. Emily Norman, Dr. Guirish Agni

Not pictured: Dr. Mark Menet, Dr. Deanne Eccles



2020 Governing Board Members

Top Row (L-R): Debra Schneider, Kris Krentz, Dr. Aaron Schwaab, Dan DeGroot, Donna Olson, Dr. Andrew Dean, Nick Probst

Bottom Row (L-R): Tom Fendrick, Kevin Stokstad, Steve Staton

Not pictured: Damond Boatwright, Margo Francisco, Brian Kahl

2019-2020 Stoughton Health Recognitions



2020 CMS Five-Star Patient Experience Rating by the Center for Medicare and Medicaid Services (CMS). Stoughton Health is one of only 266

hospitals nationwide to receive a five-star rating. There were 3,478 hospitals eligible for star rating. HCAHPS survey results can be found at [medicare.gov/hospitalcompare](https://www.medicare.gov/hospitalcompare).



2020 CMS Five-Star Quality Care Rating by the Center for Medicare and Medicaid Services (CMS). Stoughton Health is one of only 407

hospitals nationwide to receive five stars. There were more than 4,500 hospitals eligible for a star rating. HCAHPS survey results can be found at [medicare.gov/hospitalcompare](https://www.medicare.gov/hospitalcompare).



Stoughton Health Home Health was recognized by Strategic Healthcare Programs (SHP) as a "Superior Performer" for achieving an overall patient satisfaction

score that ranked in the top 20% of all eligible SHP clients for the 2019 calendar year.



2020 Press Ganey Guardian of Excellence Award® – For reaching the 95th percentile in four consecutive quarters for Patient Experience in the Outpatient Departments.



Partners of Stoughton Hospital Officers 2019-2020

Seated: Becky Greiber (Vice President), Jeanne Gilbertson, Judeen Reese (President), Bev Mansfield (Treasurer)

Standing: Judy Simmonds, Roger Odalen, Joanne Peterson, Brenda Klitzke, Claudia Quam, Sandra Maerz, Melanie Miller, Linda Trunzo, Sharon Beall

Missing: Dawn Windland (Secretary), Luanne Jansen



Partners of Stoughton Hospital

Serving as goodwill ambassadors, the Partners of Stoughton Hospital provide volunteer assistance to Stoughton Hospital by supporting the mission of the hospital and striving to make a positive impact on patients and visitors.

Even during this unprecedented year, the Partners raised almost \$11,000 and generously provided support to Stoughton Health and the community. With the money raised, they were able to purchase a new van and requested surgical items for the hospital. They provided a scholarship for a local high school student and funds for community education. The Partners also provided many hours of volunteer service and contributions to improve the health of our community through involvement with the Alzheimer's Association, Stoughton Hospital Foundation, Stoughton Wellness Coalition, Neighborhood Free Health Clinic and many more initiatives. We are grateful for their dedication, collaboration and support.

The Partners fundraisers this year included:

Cookie Sales, Craft and Bake Sale, Gift Shop Contributions, Flower Sales, Love Light Celebration, Card Parties and more.

If you would like more information about becoming a Partner, please call 608.873.2205 or visit stoughtonhealth.com.





COVID-19 Community Relief

Local donors, alongside a matching grant from the Stoughton Hospital Foundation, raised more than \$45,000 for the Coronavirus Community Relief Fund. Funds were distributed to three areas:

- COVID-19 Equipment and Supplies – 30%
- Caregiver Compassion – 50%
- Community Support – 20%

Community Support Funds were awarded to eight local food pantries, four senior centers and four local nonprofits addressing urgent needs in the area. "The Stoughton Hospital Foundation, along with the community certainly demonstrated what community means," said Dan DeGroot, President/CEO of Stoughton Health. "The giving spirit of many is evident and the dedication and strength of our community is something we can all be proud of."



STOUGHTON HOSPITAL FOUNDATION

Circle of Friends

Grateful for Your Support

Through the tremendous generosity of employees, community members and local foundations, we were able to raise more than \$295,000 to support the wellness of our community. As Stoughton Health has risen to the challenge of caring for us during COVID-19, Stoughton Hospital Foundation has provided essential resources for the hospital to adapt and continue to provide exceptional, personalized care that Stoughton Health is known for. In 2019-2020 your donations purchased a Vapotherm, to provide breathing support without ventilation, a ventilator for critical care, a microscope with digital imaging, an EKG, and a colonoscope. More than \$45,000 was raised and distributed for Coronavirus Community Relief efforts. Thank you to ALL who have invested in the health of our neighbors!

Wishing You Good Health,
Laura Mays

Foundation Executive Director



Foundation Board 2019-2020

Bottom, left to right: Meg Veek (Secretary/Treasurer), Jessica Pharo (President) Tom Pertzborn (Vice President)

Top, left to right: Judy Knutson, Matt Roethe, Mike Daniels, Laura Mays (Foundation Executive Director), Brad Schroeder (Immediate Past President), Terry Brenny, Dr. Sarjoo Patel

Missing: Julie Johnson

Stoughton Hospital Foundation Donors



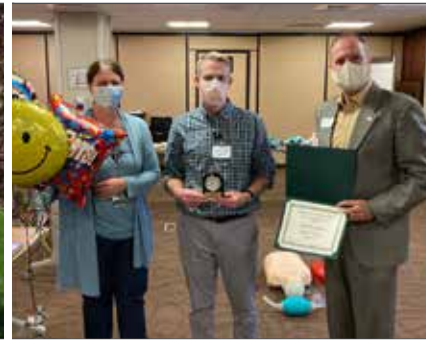
We greatly appreciate and recognize each of our 2019–20 generous donors; however, for the purpose of this report, we are recognizing those who have given a gift of \$250 or more during this past fiscal year (October 1, 2019 – September 30, 2020). Please know, each donation is greatly valued as we further our mission to provide safe, quality healthcare with exceptional personalized service. Thank you, friends.

Jim and Michelle Abey	Cress Funeral and Cremation Service	Amy J. Hermes	Moyer's Inc.	Kendall and Debbie Schneider
J.F. Ahern		Ann Hoel	Patricia Murphy	Dr. Aaron and Karen Schwaab
AM Solutions	JP Cullen and Sons, Inc.	Gregory and Carolyn Hodge	Dr. David and Ann Nelson	Shaw Building and Design, Inc.
Keith and Tammy Anderson	Dr. Andrew F. Dean	J.H. Findorff and Son, Inc.	Terry and Tammy Niedfeldt	Shillelagh Foundation
AON Risk Services Central, Inc.	Dean Health Service Company, LLC	John and Sara Jennings	Steven Novacheck and Eileen Barry	Skaalen Nursing and Rehabilitation Center, Inc.
Associated Bank	Dan and Tina DeGroot	JPC Foundation	Roger and Nancy Odalen	State Bank of Cross Plains
Associated Collectors, Inc.	Delta Dental of Wisconsin	Brian and Amy Kahl	One Community Bank	Stoughton Hospital
Patricia Backus	Dr. Steven Diebold	Kraus-Anderson	PARA Healthcare	Stoughton Utilities
BEAM Healthcare	Fred and Diane DiLibero	Dr. Dean and Kati Kresge	Financial Services	John and Donna Suby
Robert Blackledge	Leonard and Meredith Doom	Kunes GMC Buick	Partners of Stoughton Hospital	Summit Credit Union
Amy Brown	JP Dreyer	La Crosse Sign Co.	Dr. Sarjoo Patel	TDS Telecom
Joann Brunsell	Jessica Duckwitz	Stephanie M. Lake-Melton	Tom and Abby Pertzborn	Thrivent Financial
Edwin E. and Janet L. Bryant Foundation	Edward Jones	Jonathan and Sylvia Lewis	Jennifer Peterson	Elizabeth Touchett
John Burns	Eide Bailly LLP	Zach and Teresa Lindfors	Stephen Pinckney and Deborah Ericson	TRICOR Insurance
Capital Newspapers	Thomas Fendrick and Shelley Moffatt	John and Nancee Linnerud	Pizza Pit	Bob and Meg Veek
Gloria Carpenter	First Business Bank	E. David Locke	Anthony Pogodzinski	von Briesen & Roper, s.c.
Allan and Eloise Christensen	Margo Francisco	Family Foundation	Quarles and Brady LLP	The Wahlin Foundation, Inc.
Katherine Christenson	Jerry and Judy Furseth	Madison Radiologists, S.C.	Quartz Health Solutions, Inc.	Walmart
Coldwell Banker Success	Wilma Furseth	Dr. John and Suzanne Maher	R and S Insurance	West Koshkonong Lutheran
Commerce Bank	William and Mary Gregory	Bill and Bev Mansfield	Drs. Ashish and Shamila Rawal	Donn and Kenlynn Wheeler
Compliant Pharmacy Alliance	Steven Halverson	Dale Marsden	Anna Robb	Walter and Tracy Wurtzler
Complete Care of Nazareth	Hanson Electronics	Bill Weber and Laura McDonald-Mays	Dee Schammel	Ziegler Capital Management
Conant Automotive	Lloyd and Patricia Hensel	Jerry and Jane McGuire	Christopher Schmitz	
Robert and Jodi Coon		Joseph and Nancy Moskal		



STOUGHTON
HEALTH

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Affiliated with SSM Health Care of Wisconsin