

# 2023-2024 ANNUAL REPORT



CARING FOR OUR COMMUNITY:

*A Year in Review*

# CARING FOR OUR COMMUNITY:

## *A Year in Review*

This year's annual report brings both a look back on many accomplishments and a glimpse forward into an exciting future. With the new Stoughton Health Outpatient Center (SHOC) on schedule to open in the spring of 2025, the organization is making significant strides toward enhancing care for all. This 56,000 square foot facility, located near SSM Health Dean Medical Group and just steps from the main hospital, reflects not only growth but a dedication to sustainability, with solar panels to reduce electrical consumption.

The new Outpatient Center will feature specialty clinics in cardiology, podiatry, urology, general surgery, and orthopedics, bring rehabilitation services back to the main campus, expand urgent care, and move cardiac and pulmonary rehab to a more centralized space. Another 24,000 square feet of "shell space" will also allow for future growth, ensuring this facility meets the needs of our community today and tomorrow.

October 2024, Cottage Grove celebrated the opening of its urgent care clinic, designed to bring quality and convenient care closer to home. This facility joins our other locations in Stoughton, McFarland, and Oregon, providing even more community members with urgent care options nearby. Available from 8 a.m. to 8 p.m. on weekdays and 9 a.m. to 5 p.m. on weekends, these locations treat minor injuries and illnesses that need timely attention but aren't life-threatening.

Stoughton Health's Oregon Urgent Care and Sports Medicine and Rehabilitation Clinic, located at 990 Janesville Street is under expansion. Starting in early 2025, the urgent care will open with expanded space and increase its hours to match Cottage Grove and McFarland. The rehab department at this location has expanded its space to better serve the community.

In the fall of 2024, a state-of-the-art operating room in the main hospital was built to support the highest standards of care and safety. With an indigo blue light system for enhanced sterilization, an 85-inch screen and multiple monitors, and adjustable surgical lights, this facility enables our surgical team to provide top-tier care with clarity and precision in every procedure.

As these advances unfold, this also marks a significant moment of transition. After nearly seven years of service as President and CEO—and over 40 years in healthcare—I will retire on December 6, 2024.

Looking ahead, Stoughton Health welcomes Christopher Brabant as the next President and CEO. With experience as President and CEO of HSHS St. Clare Memorial Hospital and extensive expertise in hospital operations, strategic planning, and community relations, Brabant is well-prepared to lead the organization into its next chapter.

Thank you for the continued trust and partnerships that make these achievements possible. Together, we embrace a future filled with promise, where the care of this community remains the highest priority.

With Gratitude,

*Daniel DeGroot*



**Dan DeGroot**  
President and CEO,  
Stoughton Health



*State-of-the-Art Operating Room*

# Stoughton Health Services For YOU And YOUR Family

Stoughton Health accepts over 160 insurance plans including Dean Health Plan and Quartz.

## URGENT CARE CLINICS

**Cottage Grove Urgent Care Clinic**  
110 Limestone Pass, #103 | (608) 501-6230

Monday–Friday: 8 a.m.–8 p.m.  
Saturday and Sunday: 9 a.m.–5 p.m.

**McFarland Urgent Care Clinic**  
5614 US HWY 51 | (608) 838-8242

Monday–Friday: 8 a.m.–8 p.m.  
Saturday and Sunday: 9 a.m.–5 p.m.

**Oregon Urgent Care Clinic**  
990 Janesville Street | (608) 835-5373

Monday–Friday: 5 p.m.–10 p.m.  
Saturday and Sunday: 10 a.m.–8 p.m.

**Stoughton Hospital Urgent Care**  
900 Ridge Street | (608) 873-6611  
6 a.m.–11 p.m. daily (including weekends & holidays)

## MEDICAL CLINICS

**Cardiology**  
Stoughton Hospital | (608) 873-2349

**General Surgery**  
Stoughton Hospital | (608) 873-2266

**OrthoTeam**  
Stoughton Hospital | (608) 877-3419  
2 Science Court, Suite 102, Madison  
(608) 231-3410

**Wound Care**  
Stoughton Hospital | (608) 877-3400

Learn more about  
Stoughton Health  
services at  
[stoughtonhealth.com](http://stoughtonhealth.com)

## REHABILITATION & SPORTS MEDICINE CLINIC

**Stoughton Rehabilitation and Sports Medicine Clinic**

2300 US Highway 51-138  
Stoughton | (608) 873-2292  
(Located at the Stoughton Wellness and Athletic Center)

**Oregon Rehabilitation and Sports Medicine Clinic**  
990 Janesville Street, Oregon  
(608) 835-5373

(A physician referral is not needed with most insurances. At this time Medicare and Medicaid still require a physician referral. Our staff will verify insurance requirements.)

## STOUGHTON HEALTH SERVICES

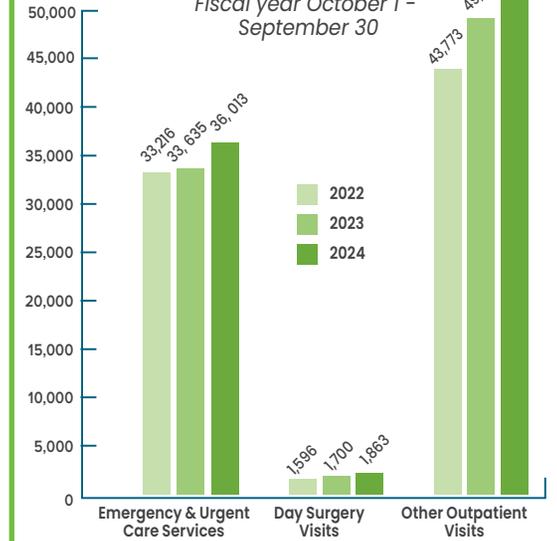
- Ambulatory Infusion Center
- Breast Care Services (screening, diagnostic, biopsy, surgery, and physical therapy)
- Business Health and Wellness
- Cardiac and Pulmonary Rehabilitation
- Emergency Care
- Foot Care Clinic
- Geriatric Psychiatry Inpatient Program
- Health Screenings (blood pressure, cholesterol and more)
- Lab

- Medical Imaging (bone density, CT, echocardiography and stress echocardiography, MRI, 3D mammography, nuclear medicine, stereotactic breast biopsy, therapeutic injections and ultrasound)
- Physical, Occupational and Speech Therapy
- Pulmonary Function Testing
- Respiratory Therapy/ Cardiopulmonary
- Sleep Disorders Center
- Stress Testing
- Surgical Services - ENT, Colonoscopy/Endoscopy, General Surgery, Ophthalmology, Orthopedic, Pediatric Dentistry, Plastic, Podiatry and Urology
- Transitional Care – Swing Bed
- Vein Treatment (cosmetic and medical)

Industry trends continue to show a decrease in inpatient admission as a result of national health policies, health insurance guidelines, growth of observation status for patients and advancements in technology – making it safer for patients to receive much of their care on an outpatient basis.

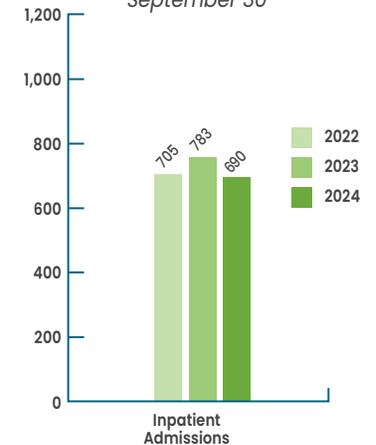
## OUTPATIENT VISITS

Fiscal year October 1 - September 30



## INPATIENT ADMISSIONS

Fiscal year October 1 - September 30



# Patient Feedback

*"Everything there is great! Everyone is friendly almost like family I am very happy with every treatment I get there."*

*"Dr. Schwaab and nursing staff were VERY THOROUGH in their explanation of my situation and what to expect with regard to tests and procedures pertaining to my health concerns."*

*"The mammogram technician, Allison, was excellent. She was kind and engaging. Her approach was personal and individualized to me. She was present and not distracted. She addressed all my concerns thoroughly and thoughtfully. Although she has a job saying the same things all the time, she has an incredible gift for remembering she is talking to a person and making them feel valued. She is fabulous!"*

*"I always recommend Stoughton Hospital PT. The registration staff are so kind and personable & you have the BEST PT staff."*

*"Dr. Rawal and his team did a great job on my ACL revision surgery. You could tell that it was all hands on deck to ensure everything went smoothly."*

*"This was my first colonoscopy. I was very impressed by the nursing staff! Wow! And it was a bonus to receive a good meal afterwards. Very smooth process from start to finish!"*

*"Very accommodating. The staff, nurses, doctors were great. Made me feel very comfortable."*

## 2024 MEDICAL EXECUTIVE COMMITTEE



**Dr. Aaron Schwaab**  
Chief of Staff



**Dr. Ashish Rawal**  
Vice Chief of Staff



**Dr. Abigail Dahlberg**  
Secretary/Treasurer



**Dr. Drew Dean**



**Dr. Guirish Agni**



**Dr. Deanne Eccles**



**Dr. Shawn McGuire**



**Dr. Mark Menet**



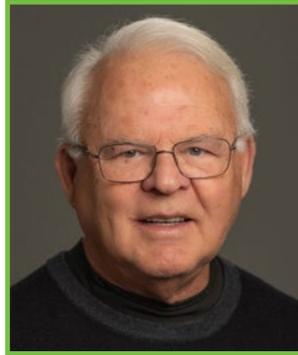
**Dr. Steven Diebold**



**Deb Dahlke, CRNA**

# Results Matter

Retired dentist Rich Albright fell this winter, hitting the back of his head. Afterward he experienced an extreme tightness in his neck. His provider recommended two things, medication, and physical therapy. The medication helped but didn't solve the issue completely so Albright chose to go to the Stoughton Health Rehabilitation and Sports Medicine Clinic located in the Stoughton Wellness and Athletic Center.



Rich Albright

After just one session with his physical therapist Jennifer, he felt much better.

Albright also shared how much Stoughton Health Physical Therapy helped him last year after dealing with knee pain for twenty years. After experiencing an injury to his knee, he found it more comfortable to walk with his foot pointed out. Physical Therapist Jenni suggested he correct the motion and point the foot forward when walking. After correcting his walk and doing the exercises prescribed by Jenni he no longer experienced knee pain.

*"I would recommend Stoughton Health Rehabilitation to anyone who needs physical therapy. They are fantastic at what they do and will get you on the road to recovery,"* shares Albright.

For more information about the Stoughton Health Rehabilitation and Sports Medicine Clinic, please visit [stoughtonhealth.com](http://stoughtonhealth.com) or call the Oregon Clinic at (608) 835-5373 or the Stoughton Clinic at (608) 873-2292.

For information on the Conformis knee replacement, please visit [orthoteam.com](http://orthoteam.com) or call (608) 877-3419.

To see any hospital's HCAHPS results, go to the Hospital Compare website at [www.medicare.gov/hospitalcompare](http://www.medicare.gov/hospitalcompare).

January 1, 2023 to December 31, 2023

Percentage of patients who reported "Always" related to each question.

MEASURE DESCRIPTION	Stoughton Hospital	Wisconsin Average	National Average
Patient survey summary star rating. More stars are better	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	91	83	80
Patients who reported that their doctors "Always" communicated well	92	82	80
Patients who reported that they "Always" received help as soon as they wanted	85	71	66
Patients who reported that staff "Always" explained about medicines before giving it to them	80	66	62
Patients who reported that their room and bathroom were "Always" clean	89	77	73
Patients who reported that the area around their room was "Always" quiet at night	80	67	62
Patients who reported that YES, they were given information about what to do during their recovery at home	90	90	86
Patients who "Strongly Agree" they understood their care when they left the hospital	66	56	52
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	89	76	72
Patients who reported YES, they would definitely recommend the hospital	87	74	70

# Giving Back To Our Community

Stoughton Health strives to improve the health of our entire community. We take pride in being a good partner by providing subsidized clinical services, offering free screenings, participating in community events and sponsoring blood drives, health fairs, and more. Thank you to everyone who participated, donated or volunteered to help us improve the health of our community. We are grateful for the opportunity to give back and serve others.



Blood Drive



Compression-Only CPR



Container Gardening



# Award Winning Stoughton Health



## Stoughton Hospital Received Five Star Rating

2024 Stoughton Hospital is one of only 273 hospitals nationwide who received a five star rating for patient experience.



## Stoughton Health is a Madison Favorite

2024 Voted Winner Rehabilitation Facility (Also voted favorite Place to Work, Hospital and Medical Imaging/Diagnostics).



## The Women's Choice Award®

2024 Women's Choice Award for 100 Best Hospitals for Patient Experience.



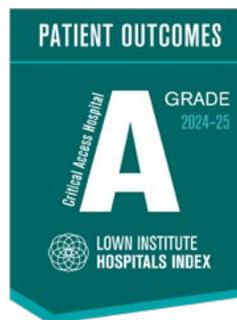
## The Women's Choice Award®

2024 Women's Choice Award for Best Hospitals for Outpatient Experience including ER/UC, Medical Imaging, Rehabilitation, Specialty Clinics and More.



## Top Workplace

2024 Top Workplace by the Wisconsin State journal.



## Patient Outcomes

Grade A for Patient Outcomes as rated by the Low Institute in 2024-25.



## Social Responsibility

Grade A for Social Responsibility as rated by the Low Institute in 2024-25.



Stoughton Health was honored to earn the 2024 Large Business of the Year Award from the Stoughton Chamber of Commerce.

# Enhancing the Care and Services YOU Want

## THANK YOU TO OUR 2024 STOUGHTON HEALTH GOVERNING BOARD



**Donna Olson**  
Board Chair



**Tim Rusch**  
Vice Chair



**Glenn Kruser**  
Director



**Dr. Aaron Schwaab**  
Chief of Staff



**Dr. Ashish Rawal**  
Medical Staff  
Representative



**Matt Kinsella**  
SSM Representative



**Kris Krentz**  
Director



**Cindy McGlynn**  
Director



**Kyle Nondorf**  
SSM Representative



**Steve Peotter**  
Director



**Nick Probst**  
Director



**Dawit Tesfasilassie**  
SSM Representative



**Sue Vanderbilt**  
Director



**Dan DeGroot**  
Stoughton Health  
President & CEO

## MISSION

The mission of Stoughton Health is to provide safe, quality healthcare with exceptional personalized service.

## VISION

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

## VALUES

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

**ATTITUDE | ACCOUNTABILITY  
APPEARANCE  
COMMUNICATION  
TEAMWORK | SERVICE**

# Partners of Stoughton Hospital



The Partners of Stoughton Hospital had another busy and successful year supporting Stoughton Health and the community.

Many fundraisers were held over the year including flower sales, a spring card party, monthly cookie bakes, and selling items at the Stoughton Community Farmers' Market. The Partners also brought back their traditional holiday bake sale.

The Love Light Celebration continued to evolve, this year returning to the Stoughton Hospital Lobby with the theme of "Those we Cherish."

This fundraising allowed the Partners to generously provide Stoughton Health funds to upgrade nuclear medicine equipment and contribute towards the new Stoughton Health Outpatient Center. The Partners sponsored a hole at the Swinging for Health Golf Outing and additional funding for the event. They contributed towards a new checkout system in the gift shop. As with past years, they funded the annual scholarship for an individual going into healthcare.

When the Stoughton Hospital Foundation asked if the Partners would again be willing to provide a \$10,000 match for the annual March Matchness fundraiser, the Partners were eager to participate. March Matchness exceeded the \$20,000 goal.

Beyond fundraising, they provided invaluable hours volunteering at the Foot Clinic at the Community Health and Wellness Center. Their volunteer hours were also instrumental in operating the much-loved Partners of Stoughton Hospital Gift Shop which is also the number one revenue source for the Partners.

The Partners continued to make walker bags for rehab patients and twiddle muffs for geriatric psychiatry patients. They provided a member to sit on the Stoughton Wellness Coalition and participated in coalition activities.

Additional activities included a "You Matter" awareness campaign, a community BINGO Party at the Senior Center, a food drive, "emergency chocolate" to Stoughton Health employees during hospital week, and a Spring Gathering and Volunteer Appreciation Event.

Stoughton Health is incredibly grateful to the Partners for these efforts and their continued support.

If you would like to learn more about the Partners of Stoughton Hospital, please go to <https://stoughtonhealth.com/partners-of-stoughton-hospital/>.



**Partners of Stoughton Hospital Officers 2023-2024**

*Judeen Reese – President, Donna Strandlie – Vice President, Jan Walker – Secretary, Susan Ramberg – Assistant Secretary, Sharon Beall – Treasurer, Becky Greiber – Assistant Treasurer*



*Spring Card Party*

# Foundation Highlights of the Year



October 2023 – September 2024

753

## Total Donors

Number of individuals who donated to the Stoughton Hospital Foundation.

61%

## Donors Retained

Percentage of donors who gave two years or more consecutively.

7+

## Events & Fundraisers Held

The Stoughton Hospital Foundation hosts many events and fundraisers each year, as well as doing multiple community presentations.

- Calendar Raffle
- Giving Tuesday
- Just Desserts
- Retiree Luncheon
- 50 Years Celebration
- Summer Splash
- 20th Annual Swinging for Health Golf Outing and Card Party

\$787,067

## Total Raised

Total dollars raised through events, fundraisers, planned gifts, and other generous donations.

\$2,077,115

## Capital Campaign

Campaign to raise funds for the new Stoughton Health Outpatient Center. Total from October 2022 – September 2024.

## 2024 FOUNDATION BOARD MEMBERS



**Back Row:** Tom Pertzborn (Vice President), Jessica Pharo (President), Lori Allen (Director), Laura Mays (Executive Director), Abbey Welsh (Director), Lukas Trow (Secretary/Treasurer)

**Front Row:** Matt Roethe (Director), Michelle Abey (Stoughton Health CFO), Taylor Simonson (Executive Assistant), Judy Knutson (Director), Terry Brenny (Director)

**Not Pictured:** Carolyn Clow (Director), Dr. Sarjoo Patel (Director), Brad Schroeder (Emeritus Member)

# Stoughton Hospital Foundation Donors

We appreciate and value every gift. Your partnership with Stoughton Hospital Foundation provides essential resources to Stoughton Health to continue offering the best healthcare with exceptional personalized service to our community. For this report, we recognize those who have given a gift of \$250 or more during this past fiscal year. A sincere thank you to ALL of our donors.

1901 Inc.	Coldwell Banker Success Communications	Sandra and Mark Fillner	Bill Weber and Laura McDonald-Mays	Professional Collectors Corporation	Donald and Nancy Steckbauer
Jim and Michelle Abey	Engineering Company (CEC)	First Business Bank	McFarland Lioness Club	Quam's Marine & Motor Sports	DuWayne Stellmacher
Lori Allen	Computer Management & Accounting (CMA)	Jerry Furseth	Dan and Cindy McGlynn	Quarles & Brady LLP	Stoughton Area Community Foundation
Alliance Medical Corp.	Conant Automotive	Jeff and Tammy Gassen	Mutual of Omaha	Quartz Health Solutions, Inc.	Stoughton Floral
AM Solutions	Culver's of McFarland	Gordon Flesch Company, Inc.	Nations Roof	Drs. Ashish and Shamila Rawal	Stoughton Lions Club
Amergis Healthcare Staffing, Inc.	Culver's of Oregon	Richard Green	Larry and Susan Neuenschwander	Frederick and Janice Redford	Stoughton Lumber Ace Hardware
American Family Insurance	Culver's of Stoughton	Matthew Griffey	Karl and Diane Nissler	RHD Properties	Dwayne and Tina Strandlie
American Legion Auxiliary	Audra Dalsoren	Gunderson Funeral & Cremation Care	Roger and Judy Nitzsche	Sue Richards	Roger and Donna Strandlie
American Legion Post 59	Dean Health Plan	Gloria Hayne	Steven Novacheck and Eileen Barry	Ridge Top Exteriors	Fred and Mary Sundby
Dr. Thor and Beth Anderson	Dan and Tina DeGroot	Amy J Hermes	Old National Bank	Matt and Laura Roethe	Brian Swain
Associated Bank	Delta Dental of Wisconsin	Inkworks Inc.	Alfred M Olson	Rotary Club of Stoughton	Tancill Investment Group of RBC Wealth Management
Backus Family Foundation	Dr. Steven Diebold	Interior Investments	Clint and Jan Olson	Tim and Peggy Rusch	TDS Telecom
John and Jessica Bauer	Leonard and Meredith Doom	J.F. Ahern Co.	Randy and Donna Olson	Tom and Roberta Sarow	Dr. Robert Terbrack
BEAM Healthcare	Joseph Dreyer	Richard and Kathy Johnson	One Community Bank	Christopher Schmitz	Dawit Tesfasilassie
Lisa Becker	Jessica Duckwitz	JP Cullen & Sons, Inc.	Elisa Onellion	Jason Schoville	Elizabeth Touchett
Roger Berg	E. David Locke Family Foundation	JPC Foundation	Oregon Area Cares Community Coalition	Dr. Aaron and Karen Schwaab	TRICOR Insurance
Scott Blackledge	Erik and Sarah Ebert	Brian and Amy Kahl	Outsource Inc.	Patty Shackleton	Lukas and Mikaela Trow
Dr. Stephen and Danielle Boorstein	Dr. Deanne Eccles-Rotar	Kolten Kittelson	Parisi Construction, LLC	Mike and Brenda Sherry	UPS Store
Jim and Marsha Borling	Edwin E. & Janet L. Bryant Foundation	Heather Kleinbrook	Partners of Stoughton Hospital	Shillelagh Foundation	UW Health
Dorann Bradford	Eide Bailly LLP	Kevin and Brenda Klitzke	Leo and Kelly Perna	Norman and Verjean Sime	Sue Vanderbilt
Terry and Carolyn Brenny	Eldon Homes	Robert Kluge	Tom and Abby Pertzborn	Skaalen Nursing & Rehabilitation Center, Inc.	Viking Day Camp, LLC
Amy S Brown	Anthony and Dana Ellis	Kris Krentz	Jennifer Peterson	Sons of the American Legion	Wahlin Foundation, Inc.
June and James Bunting	Enduromed, LLC - Agency Partner of Arthrex	Joan Laffey-Roloff	Jessica Pharo	South Central WI Realty LLC	Sarah Watkins
Diane Buss	Eppstein Uhen Architects, Inc. (EUA)	Paul LaZotte	Pieper Electric	Southern Wisconsin Emergency Associates, S.C.	Wells Fargo
Gloria Carpenter	Dave and Mary Erdman	Lotus Salon	Stephen Pinckney and Deborah Ericson	Judson and Nancy Spooner	Jim and Joan Wilcox
Allan and Eloise Christensen	Thomas Fendrick and Shelley Moffatt	Madison Newspapers Inc., dba Madison Media Partners	Pizza Pit	State Farm Insurance - Abbey Welsh	WISHIN
Katherine Christenson		Madison Media Partners	Anthony Pogodzinski		Roger and Julie Wisinger
Carolyn Clow		Matson & Associates, Inc.			WMSN-TV FOX 47
Dr. Marshall and Arlene Colburn		Kendall and Marsha McBroom			Ziegler Capital Management, LLC



**Stoughton Health**

900 Ridge St.  
Stoughton, WI 53589  
1-608-873-6611  
stoughtonhealth.com

23  
—  
24  
ANNUAL  
REPORT

**CONNECT WITH  
STOUGHTON HEALTH**

LIKE US on  StoughtonHealth

FOLLOW US on  StoughtonHealth

WATCH US on  StoHosp

FOLLOW US on  StoughtonHealth

VISIT US on  stoughton\_he

**CALL US** at 608-873-6611  
**EMAIL US** at  
pr3@stoughtonhealth.com

*Learn More at* **stoughtonhealth.com**