## YOUR Health • YOUR Happiness YOUR Community Hospital





2017-2018 REPORT TO OUR Community

### PRESIDENT'S LETTER



Well into my first year at Stoughton Hospital, I remain extremely appreciative for being given the opportunity to lead this astounding organization.

As you will see throughout the report, we ended our fiscal year 2018 with many proud accomplishments to meet the changing needs of the communities we serve. With the addition of Dr. Ashish Rawal, Orthopedic Surgeon, we

were able to open a second clinic location at Stoughton Hospital. In order to provide earlier breast cancer detection for our patients, we implemented 3D imaging in mid-May. This fall, Dr. Aaron Schwaab began offering a minimally invasive treatment for gastroesophageal reflux disease, allowing patients to return home earlier with improved results. Looking to the future, we plan on expanding gynecology services to serve women in all transitions of life.

Additionally, our community involvement and sponsorships have increased with participation in Syttende Mai Parade, blood drives, medication disposal events, Food for Kidz, American Heart Walk®, Alzheimer's Association®, American Cancer Society Relay for Life®, Dementia Friendly efforts and more. Our commitment to your health and our community will continue to grow with even more screenings and strategies being planned for the upcoming year.

I am extremely pleased with the successes to date, grateful for the people I've met, and impressed with the hard work of our dedicated physicians, staff, volunteers, Boards and Partners. I look forward to building relationships in the communities we serve and am excited about the opportunities ahead.

Gratefully, **Dan DeGroot** *President/CEO* 

#### **MISSION**

The mission of Stoughton Hospital is to provide safe, quality healthcare with exceptional personalized service.

#### **VISION**

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

#### **VALUES**

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

Attitude Communication

Accountability Teamwork

Appearance Service



## **GIVING BACK TO** OUR COMMUNITY

\$56,986

\$46,483

**Activities** 

Our commitment to the community goes beyond our hospital walls. We bring health to you with special events, support groups, health fairs, blood drives, medication disposals, classes, community sponsorships, advocacy, health screenings and more! We work hard to be Your Partner in Health.

**SEPTEMBER 30, 2017** 

COMMUNITY BENEFIT OCTOBER 1, 2016 - SEPTEMBER 30, 2017











## Meet Our New PROVIDERS

Offering You the Best Care Possible



**Ewa Alexander, MD** SSM Health-Stoughton Sleep Disorders Center



**Amy Connell, MD**Stoughton Hospital
Geriatric Psychiatry



Joel Mendelin, MD Associated Pathologists Pathology



Ashish M. Rawal, MD Stoughton Hospital OrthoTeam Clinic Orthopedic Surgeon & Sports Medicine

#### STOUGHTON HOSPITAL ASSOCIATED PROVIDERS

EMERGENCY MEDICINE Stoughton Hospital Southern Wisconsin Emergency Associates Warren Tripp, MD, Director

FAMILY MEDICINE SSM Health-Stoughton Laura Flanagan, MD Dean Kresge, MD

**SSM Health-Evansville**Darcy Bedward, APNP
Renee Fohl, MD

Daniel Staddler, MD

**UW Health Clinic-Verona Atrium**Derek Hubbard, MD

GASTROENTEROLOGY SSM Health-Stoughton William Ehrhardt, MD Naree Whang, MD

GENERAL SURGERY SSM Health-Stoughton David Rainiero. MD

Stoughton Hospital Specialty Clinic-General Surgery Marc Erickson, MD Bill Kontny, MD Jonathan McLaughlin, MD Aaron Schwaab, MD

GERIATRIC PSYCHIATRY Stoughton Hospital Amy Connell, MD Jeffrey Marcus, MD Kenneth Robbins, MD, Director Martha Rolli, MD HOSPITALISTS
BEAM Healthcare
Sarjoo Patel, MD, Director

INTERNAL MEDICINE SSM Health-Stoughton Guirish Agni, MD

**UW Health Clinic-Stoughton** Karen Griffin, PA-C Ahsan Khalid. MD

NEUROLOGY SSM Health-Stoughton Mark Lanser, MD

OB GYN SSM Health-Stoughton Rebecca Faber, MD GYN Mary Haaq, MD GYN **OPHTHALMOLOGY SSM Health-Stoughton** Stephen Boorstein, MD Anne Kilby, MD

ORTHOPEDICS SSM Health-Stoughton Richard Rilling, MD Tara Shaw, PA-C

Stoughton Hospital OrthoTeam Clinic Renee Burke, PA-C Ashish M. Rawal, MD John S. Rogerson, MD

OTOLARYNGOLOGY (ENT)
SSM Health-Stoughton
Steven Lyon, MD

PATHOLOGY
Associated Pathologists
Joel Mendelin, MD

PEDIATRICS
SSM Health-Stoughton
Thomas Murwin, MD

**UW Health Clinic-Stoughton**Anne Means, MD
Karen Pletta, MD

PLASTIC SURGERY SSM Health-Stoughton Clifford King, MD

**UnityPoint Health-Stoughton**Jeffrey Larson, MD

PODIATRY SSM Health-Stoughton David Worth, DPM

RADIOLOGY
Madison Radiologists
Emily Norman, MD, Director

SLEEP DISORDERS CENTER SSM Health-Stoughton Ewa Alexander, MD Jacalyn Nelson, MD

SPORTS MEDICINE SSM Health-Stoughton Deanne Eccles, MD

URGENT CARE
Stoughton Hospital
Urgent Care
Oregon Urgent Care
Southern Wisconsin
Emergency Associates
Warren Tripp, MD, Director

UROLOGY SSM Health-Stoughton

## Meeting Your Health Needs LOCALLY

Stoughton Hospital is committed to providing the right care, at the right time, close to home.

#### **PATIENT TESTIMONIALS**

"I love Stoughton Hospital. It's clean and bright and has excellent staff! I would recommend this facility to anyone."

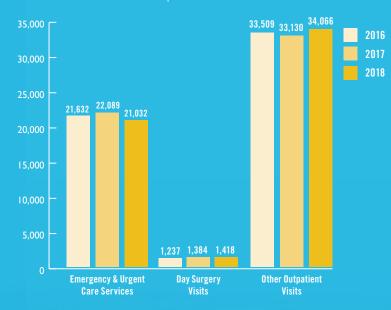
"Stoughton Hospital is a gem in our community. Local top-rated care has been received by my husband on two separate occasions and the hospital team was so kind, caring and attentive. We would not go anywhere else."

"The overall experience from start to finish was basically perfect. It would be a model of how I wish more health care related interactions would be everywhere."



#### **OUTPATIENT VISITS**

Fiscal Year October 1-September 30



## HOME HEALTH AND INPATIENT ADMISSIONS

Fiscal Year October 1-September 30





## Hospital Compare – Survey of Patients' Hospital Experiences

From the U.S. Department of Health and Human Services website (www.hospitalcompare.hhs.gov), Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) comparison scores – January 1, 2017, to December 31, 2017 Percentage of patients who reported "Always" related to each question

Measure Description	Stoughton Hospital	Wisconsin Average	National Average
Patient survey summary star rating. More stars are better.	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	89%	83%	80%
Patients who reported that their doctors "Always" communicated well	88%	84%	82%
Patients who reported that they "Always" received help as soon as they wanted	74%	74%	70%
Patients who reported that staff "Always" explained about medicines before giving it to them	77%	69%	66%
Patients who reported that their room and bathroom were "Always" clean	91%	80%	75%
Patients who reported that the area around their room was "Always" quiet at night	74%	66%	62%
Patients who reported that YES, they were given information about what to do during their recovery at home	91%	90%	87%
Patients who "Strongly Agree" they understood their care when they left the hospital	63%	57%	53%
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	83%	78%	73%
Patients who reported YES, they would definitely recommend the hospital	83%	76%	72%

## LEADING THE WAY TO HEALTH

#### **Stoughton Hospital Association 2017-2018 Board of Directors**

Thank you to our community leaders for giving their time and skills to help the hospital achieve optimum health for the communities we serve.



BRIAN KAHL Chair



DAN HANSON Vice-Chair



TOM FENDRICK Secretary/ Treasurer



DR. GUIRISH AGNI Chief of Staff



DR. AARON SCHWAAB Medical Staff Rep.



SUE BERG Director



ROZENFELD Director



DEB SCHNEIDER Director



DR. DANIEL
STADDLER
Director



STEVE STATON
Director



KEVIN STOKSTAD Director



EN WAHLII Director

### 2017-2018 STOUGHTON HOSPITAL RECOGNITIONS



**2018 Women's Choice Award -** Recognized as America's 100 Best Hospitals for patient experience with hospitals of similar size.



HomeCare Elite® – Honors the top 25 percent of home health agencies in the country, measured by five categories: quality of care, best practice implementation, quality improvement and consistency, patient experience [HCAHPS], and financial performance.



**2018 Women's Choice Award for Emergency Care -** Recognized as America's 100 Best Hospitals for Emergency Care with hospitals of similar size.



**2018 Press Ganey Guardian of Excellence Award®** – For reaching the 95th percentile in four consecutive quarters for Patient Experience in the Outpatient Departments of Stoughton Hospital.

## Partners of **STOUGHTON HOSPITAL**



Serving as goodwill ambassadors, the Partners of Stoughton Hospital provide volunteer assistance to Stoughton Hospital by supporting the mission of the hospital and striving to make a positive impact on patients and visitors.

The Partners fundraisers include:

- COOKIE AND BAKE SALES
- GIFT SHOP CONTRIBUTIONS
- FLOWER SALES
- LOVE LIGHT CELEBRATION

- CARD PARTIES
- VALENTINE BALLOON DELIVERIES
- MAY DAY FLOWER DELIVERIES
- The Partners raised over \$21,000 to generously support the Wellness Garden, Walking Trail, American Heart Association, Wisconsin Alzheimer's Association, Safety Camp, Breast Cancer Awareness and more. If you would like more information about becoming a partner, please



Back, left to right: Claudia Quam, Becky Greiber, Sue Weum, Bev Mansfield, Helen Sumwalt Middle, left to right: Norval Morgan, Sandra Maerz, Carol Deneen, Judy Simmonds Front, left to right: Dawn Windland, Melanie Miller, Sharon Beall, Diane Matson, Linda Trunzo







#### 2017-2018 OFFICERS

call 608.873.2205 or visit www.stoughtonhospital.com.

#### **MELANIE MILLER**

Executive Board - President

#### **SHARON BEALL**

Executive Board -Vice President

#### **DIANE MATSON**

Executive Board - Secretary

#### **DAWN WINDLAND**

Executive Board - Treasurer

#### **HELEN SUMWALT**

**Assistant Secretary** 

#### **BEV MANSFIELD**

**Assistant Treasurer** 

#### **SANDRA MAERZ**

Past President

#### **IUDY SIMMONDS**

**COMMITTEE CHAIRS** 

#### **CLAUDIA QUAM & LINDA TRUNZO**

Fundraising

#### **BECKY GREIBER &**

**IUDEEN REESE** 

#### Love Light

Membership

#### **HELEN SUMWALT**

Sunshine

#### **NORVAL MORGAN**

**Public Policy** 

#### **DIANE MATSON & IUDEEN REESE**

Newsletter

#### **CLAUDIA QUAM**

Walking Trail

#### **CAROL DENEEN**

Historian

#### **SANDRA MAERZ**

**Nominations** 

**SUE WEUM** Gift Shop

#### **BEV MANSFIELD**

Scholarship





## Surrounded by FRIENDS

Dear Friends,

The Stoughton Hospital Foundation is continually grateful for the wonderful support we receive annually from our generous *Circle of Friends*.

In the past several years, your donations have supported the renovation and expansion of the emergency and urgent care departments, laboratory, registration and lobby areas. Your support also helped purchase televisions for all waiting areas throughout the hospital and clinics, whiteboards and televisions for individual patient rooms, the acquisition of new exercise equipment in the cardiac rehabilitation area and, this past year, the construction of the new Wellness Garden!

Thank you to ALL who helped Stoughton Hospital continue to provide exceptional personalized service, close to home!

In good health,

Stoughton Hospital Foundation



#### **Stoughton Hospital Foundation Board**

Standing, left to right:

**JUDY KNUTSON** 

Director

**TERRY BRENNY** 

Stoughton Hospital Past President/CEO

**STEVE SWANSON** 

Director

**MARY LINK** 

Past Foundation Director

**ANDREA SPETH** 

Director

**TOM PERTZBORN** 

Director

Seated, left to right:

**MATT ROETHE** 

Director

**MEG VEEK** 

Secretary/Treasurer

**BRAD SCHROEDER** 

President

**JESSICA PHARO** 

Vice-President

**MIKE DANIELS** 

Director

**Not Pictured:** 

**ANNE STATON** 

Director

## Stoughton Hospital **DONORS**

We greatly appreciate and recognize our 2017-2018 generous donors; however, for the purpose of this report we are recognizing those who have given a gift of \$500 or more during this past fiscal year (October 1, 2017 – September 30, 2018). Please know, each donation is deeply valued as we further our mission to provide safe, quality healthcare with exceptional personalized service. Thank you, friends.

Jim and Michelle Abey

Dr. Richard and Sue Albright

**Bill Amundson** 

Dr. Thor and Beth Anderson

Beam Healthcare/Dr. Sarjoo Patel

Dr. Donald Beresky

**Eugene Bjoin** 

Terry and Carolyn Brenny

Amy Brown

Edwin E. and Janet L. Bryant Foundation

John Burns

Conant Automotive/Joe Conant

**Cress Funeral & Cremation Service** 

Dr. Steven Diebold

**Endres Mfg. Company Foundation** 

Epic

Thomas Fendrick & Shelley Moffatt

J.H. Findorff & Sons, Inc.

First Business Bank

Jerry and Judy Furseth

**Globalcom Technologies** 

Jerry and Judy Gryttenholm

**Gunderson Funeral & Cremation Care** 

Dan and Iodi Hanson

**Gretchen Hennessy** 

**Amy Hermes** 

Dr. Orin Hermundstad

**Bruce Hund** 

**IPC Foundation** 

Kahler Slater

Paul LaZotte

Dr. Jonathan and Sylvia Lewis

**Zach and Teresa Lindfors** 

Steve and Mary Link

John and Nancee Linnerud

E. David Locke Family Foundation

Madison Radiologists, S.C.

Dr. John and Suzanne Maher

Bill and Bev Mansfield

McFarland State Bank

Dan and Cindy McGlynn

Joseph and Nancy Moskal

Moyer's Inc./Jeff Moyer

**Patricia Murphy** 

Craig and Karen Myers

Dr. David and Ann Nelson

David and Liz Nelson

PARA Healthcare Financial Services

Paratech Ambulance Service

Partners of Stoughton Hospital

Tom and Abby Pertzborn

Scott and Jessica Pharo

Quam's Marine & Motor Sports

Quarles & Brady LLP

Timothy Reilley and Janet Nelson

**Rotary Club of Stoughton** 

Dee Schammel

**Audrey Schneller** 

Dr. Aaron and Karen Schwaab

Greg and Dawn Shaw

Shillelagh Foundation

Skaalen Nursing & Rehabilitation Center, Inc.

Southern Wisconsin Emergency Associates, S.C

Scott and Lynn Spangler

Paul and Andi Speth

David and Julie Stenbroten

Stoughton Hospital E4E Team

Stoughton Hospital L4L Team

Stoughton Hospital

Dwavne and Tina Strandlie

Suby Group/John Suby

**Sveum Family** 

TRICOR Insurance

Dr. Warren and Aili Tripp

**Union Bank & Trust Company** 

The Wahlin Foundation, Inc.

Lucy J. Wall

Bill Weber and Laura McDonald-Mays

Donn Wheeler and Kenlynn Pokrandt-Wheeler

Troy and Lynn Wieser

Wisconsin Hospital Association, Inc.

Craig and Joni Wood

Walter and Tracy Wurtzler









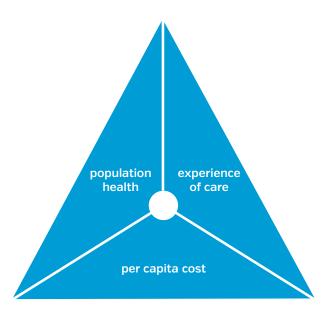


# Looking Ahead TO 2019

## **TRIPLE AIM**

Stoughton Hospital is committed to improving the health of the communities we serve, elevating the patient's experience of care, and working to reduce costs.

We will continue to build upon the relationships we have established, enhance our health screenings, and engage our employees in helping to identify cost savings opportunities. We're excited for the future and thank our community for their continued support, dedication and loyalty to Stoughton Hospital.





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608.873.6611

WWW.STOUGHTONHOSPITAL.COM













