



GROWING
TO MEET THE NEEDS OF
OUR COMMUNITY

2018-2019
ANNUAL REPORT



A LETTER TO OUR COMMUNITY



As I look back on the past year, I'm humbled by all we have accomplished on behalf of our patients and the communities we serve. As you will see throughout this report, Stoughton Hospital ended fiscal year 2019 creating excellence together.

Stoughton Hospital's reputation for quality healthcare and personal service has led to: additional medical staff that want to practice at Stoughton Hospital; engaged employees who give back to the community;

and patients who report their experience is above state and national averages. Our hospital was recognized with numerous prestigious awards, and most recently, a generous gift of property was donated to us that will enable us to strengthen our community health and wellness initiatives.

To stay ahead of the fast-paced changes in healthcare, Stoughton Hospital began the year with strategic and master facility planning. With this information, we were able to plan and continue the progress to invest in up-to-date facilities and innovative technology, a necessity to maintain our mission and vision. We had two significant renovations/additions take

place this year – OrthoTeam Clinic in Madison and the Medical Imaging Department at the hospital. We are extremely proud to offer patients improved technology and additional space in both areas.

We've initiated new health screenings and programs including new technology for vein treatment, body composition analysis and heart disease screenings. We added an outpatient pediatric dental care program serving young children ages three and up in need of services that require general anesthesia. Our Rehabilitation and Sports Medicine Program continues to expand with new offerings in Certified Hand Therapy, Women's Health and Parkinson's programs. We will continue to support and make improvements to our Geriatric Psychiatry Program, recognizing the great need and service it provides. During the past year, this program provided care for patients from 14 different counties.

As the new year begins, I'm excited to see what we can achieve. Thank you for your support of Stoughton Hospital as we continue to pursue excellence together.

Gratefully,

Dan DeGroot

President/CEO

Mission

The mission of Stoughton Hospital is to provide safe, quality healthcare with exceptional personalized service.

Vision

We grow to meet the changing needs of the communities we serve and become their health partner of choice.

Values

Our patients and community are our number one priority. Employees are committed to providing Excellence Together through:

ATTITUDE | ACCOUNTABILITY | APPEARANCE | COMMUNICATION | TEAMWORK | SERVICE

EXPANDED SERVICES AND NEW INITIATIVES



MCFARLAND STATE BANK GIFTS PROPERTY TO HOSPITAL

Chairman and CEO of McFarland State Bank, E. David Locke, and President and Chief Operating Officer, Michael Moderski, met with Stoughton Hospital President/CEO Dan DeGroot to transfer the keys to the former bank branch office located at 3162 Highway B in the town of Pleasant Springs. The bank gifted the property to Stoughton Hospital with an official close date of September 2019. The hospital plans to relocate Home Health and Complementary Medicine and expand our growing Community Health and Wellness Programs and Screenings.



STOUGHTON HOSPITAL RECEIVES DENTAL GRANT

Stoughton Hospital partnered with Children's Dental Center of Madison to provide outpatient pediatric dental care for children ages three and up with severe decay, anxiety or special needs.

The Delta Dental of Wisconsin Foundation awarded the hospital \$25,585 for the purchase of dental equipment used in surgery.



PATIENTS BENEFIT FROM NEW TECHNOLOGY AND RENOVATION

May 2019 Stoughton Hospital's Medical Imaging Department was renovated and now includes a new 128 Slice CT Scanner and Digital Radiography. The renovated space provides larger imaging rooms for patient comfort.

MEET OUR NEW PROVIDERS

OFFERING YOU THE BEST CARE POSSIBLE



Dr. Kashif Ali
SSM Health-Stoughton
Orthopedics



**Stephanie Lake-Melton,
PA-C**
Stoughton Hospital
OrthoTeam Clinic



Dr. Christina Quale
SSM Health-Stoughton
Family Medicine



Dr. Abigail Dahlberg
Stoughton Hospital
Emergency Director



Dr. Mark Menet
BEAM Healthcare
Hospitalist



Dr. Norman Richards
SSM Health-Stoughton
Urology



Dr. Brian Keyes, DO
SSM Health-Stoughton
Orthopedics



Dr. Phillip Miles
BEAM Healthcare
Children's Dental Center of Madison
Hospitalist



Dr. Cecelia Thompson, DDS
Children's Dental Center of Madison
Pediatric Dentistry

STOUGHTON HOSPITAL ASSOCIATED PROVIDERS

EMERGENCY MEDICINE

Stoughton Hospital
Southern Wisconsin
Emergency Associates
Abigail Dahlberg, MD, Director

FAMILY MEDICINE

SSM Health-Stoughton
Dean Kresge, MD
Kaye McGrath, APNP
Christina Quale, MD
Daniel Staddler, MD
Laura Stolcpart, MD

SSM Health-Evansville

New providers coming soon

UW Health Clinic- Odana Atrium

Derek Hubbard, MD

GASTROENTEROLOGY

SSM Health-Stoughton
William Ehrhardt, MD
Naree Whang, MD

GENERAL SURGERY Stoughton Hospital Specialty Clinic-General Surgery

Aaron Schwaab, MD

SSM Health-Stoughton

David Rainiero, MD

GERIATRIC PSYCHIATRY

Stoughton Hospital
Amy Connell, MD
Linda DiRaimondo, MD
Kenneth Robbins, MD, Director

GYNECOLOGY

SSM Health-Stoughton
Rebecca Downs, MD
Cynthia Edwards, PA-C

HOSPITALISTS

BEAM Healthcare
Mark Menet, MD
Phillip Miles, MD
Sarjoo Patel, MD, Director

INTERNAL MEDICINE

SSM Health-Stoughton
Guirish Agni, MD
UW Health Clinic-Stoughton
Ahsan Khalid, MD
Karen Griffin, PA-C

NEUROLOGY

SSM Health-Stoughton
Mark Lanser, MD, PhD

OPHTHALMOLOGY

SSM Health-Stoughton
Stephen Boorstein, MD
Anne Kilby, MD

ORTHOPEDICS

Stoughton Hospital
OrthoTeam Clinic
Ashish M. Rawal, MD
Renee Burke, PA-C
Stephanie Lake-Melton, PA-C

SSM Health-Stoughton

Kashif Ali, MD
Brian Keyes, DO
Tara Shaw, PA-C

OTOLARYNGOLOGY (ENT)

SSM Health-Stoughton
Steven Lyon, MD

PATHOLOGY

Associated Pathologists
Joel Mendelin, MD, Director

PEDIATRICS

SSM Health-Stoughton
Thomas Murwin, MD

UW Health Clinic-Stoughton

Karen Pletta, MD

PEDIATRIC DENTISTRY Children's Dental Center of Madison

Cecelia Thompson, DDS

PLASTIC SURGERY

SSM Health-Stoughton
Clifford King, MD
Kierstyn Block, PA-C

PODIATRY

SSM Health-Stoughton
David Worth, DPM

RADIOLOGY

Madison Radiologists
Emily Norman, MD, Director

SLEEP DISORDERS CENTER

SSM Health-Stoughton
Ewa Alexander, MD
Jacalyn Nelson, MD

SPORTS MEDICINE

SSM Health-Stoughton
Deanne Eccles, MD

URGENT CARE

Stoughton Hospital
Urgent Care
Oregon Urgent Care
Southern Wisconsin
Emergency Associates

UROLOGY

SSM Health-Stoughton
Norman Richards, MD
Adam Tierney, MD

Meeting Your Health Needs Locally

STOUGHTON HOSPITAL IS COMMITTED TO PROVIDING THE RIGHT CARE, AT THE RIGHT TIME, CLOSE TO HOME.

PATIENT TESTIMONIALS

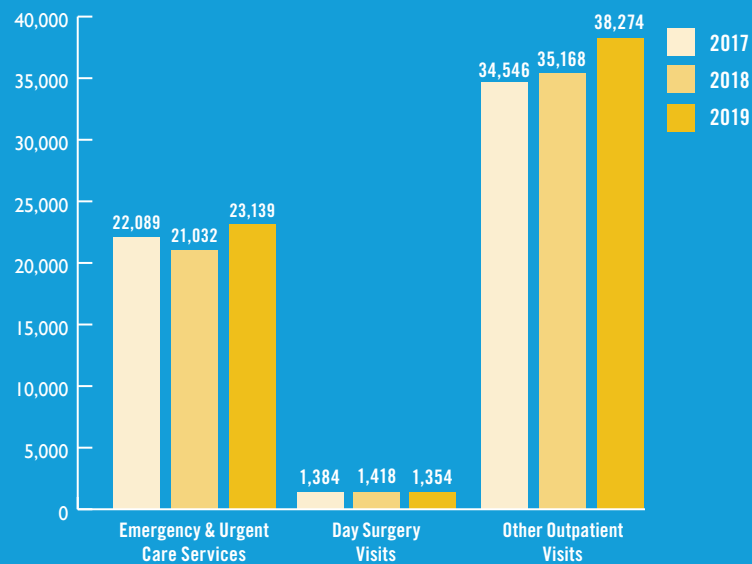
"I was so impressed with every part of my visit. From the volunteer helping me to find where I needed to be (and) the registration professional who made me feel like a neighbor to the MRI tech who was welcoming, professional, warm and friendly ... a very nice experience."

"We are blessed to have this facility in our community. Thank you to all the staff that work to provide care here."

"My experience with Stoughton Hospital Home Health was excellent. The staff was very courteous and concerned about my well-being, and they were very well trained in their craft. What a great team!"

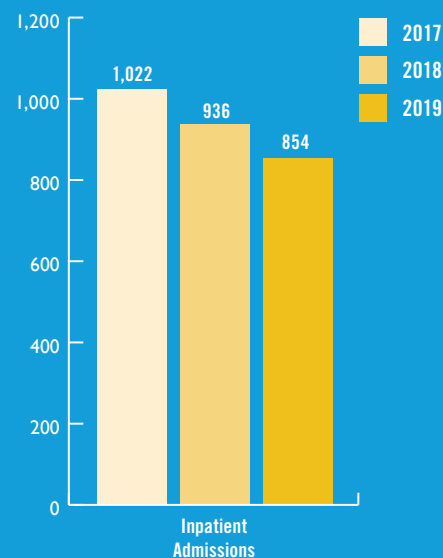
OUTPATIENT VISITS

Fiscal Year October 1 – September 30



INPATIENT ADMISSIONS

Fiscal Year October 1 – September 30



Industry trends continue to show a decrease in inpatient admissions as a result of national health policies, health insurance guidelines, growth of observation status for patients and advancements in technology – making it safer for patients to receive much of their care on an outpatient basis. The transition to population health management, developing initiatives and programs to keep the community healthy is also playing a role in the shift from inpatient to outpatient.

It's About the Experience

TO SEE ANY HOSPITAL'S HCAHPS RESULTS, GO TO THE HOSPITAL COMPARE WEBSITE AT WWW.HOSPITALCOMPARE.HHS.GOV.

Hospital Compare – Survey of Patients' Hospital Experiences

From the U.S. Department of Health and Human Services website (www.hospitalcompare.hhs.gov), Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) comparison scores – October 1, 2017, to September 30, 2018.

Percentage of patients who reported "Always" related to each question

MEASURE DESCRIPTION	Stoughton Hospital	Wisconsin Average	National Average
Patient survey summary star rating. More stars are better.	5 out of 5 stars		
Patients who reported that their nurses "Always" communicated well	91%	83%	81%
Patients who reported that their doctors "Always" communicated well	92%	84%	81%
Patients who reported that they "Always" received help as soon as they wanted	80%	74%	70%
Patients who reported that staff "Always" explained about medicines before giving it to them	75%	69%	66%
Patients who reported that their room and bathroom were "Always" clean	91%	80%	75%
Patients who reported that the area around their room was "Always" quiet at night	78%	66%	62%
Patients who reported that YES, they were given information about what to do during their recovery at home	92%	90%	87%
Patients who "Strongly Agree" they understood their care when they left the hospital	64%	57%	53%
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	85%	78%	73%
Patients who reported YES, they would definitely recommend the hospital	84%	76%	72%



GIVING BACK TO OUR COMMUNITY

Stoughton Hospital strives to improve the health of our entire community. We take pride in being a good partner by providing subsidized clinical services, offering free screenings, participating in community events and sponsoring blood drives, health fairs and more.



\$247,248

Health Professions Education



\$65,168

In Cash or In Kind



\$158,346

Community Health Improvement Services



\$49,725

Community Building Activities

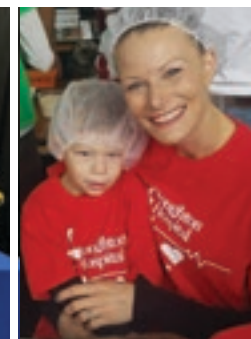


48,959

People Served

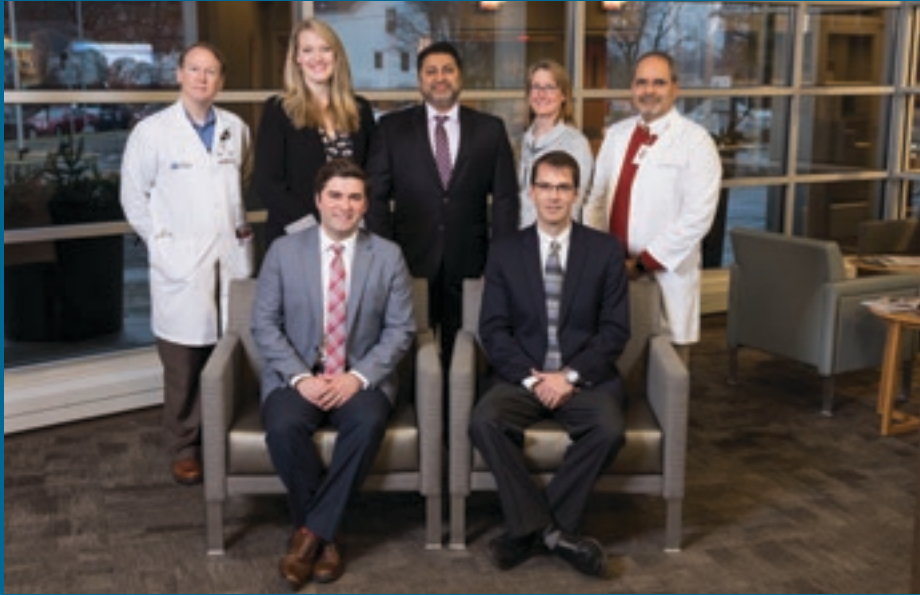
COMMUNITY BENEFIT OCTOBER 1, 2017 - SEPTEMBER 30, 2018

\$2,262,918



LEADING THE WAY TO HEALTH

THANK YOU TO OUR LEADERS FOR GIVING THEIR TIME AND SKILLS TO ACHIEVE OPTIMUM HEALTH IN OUR COMMUNITY.



2019 MEDICAL STAFF BOARD MEMBERS

Back row, left to right: Dr. Mark Menet; Dr. Emily Norman; Dr. Ashish Rawal, Secretary/Treasurer; Dr. Deanne Eccles Rotar; and Dr. Guirish Agni. *Front row, left to right:* Dr. Andrew Dean, Chief of Staff; and Dr. Aaron Schwaab, Vice Chief of Staff. *Not pictured:* Dr. Dean Kresge and Dr. Abigail Dahlberg.



2019 GOVERNING BOARD MEMBERS

Back row, left to right: Donna Olson, Director; Dan DeGroot, President/CEO; Margo Francisco, Director; Deb Schneider, Director; Tom Fendrick, Director; Sue Berg, Director; and Steve Staton, Director. *Front row, left to right:* Brian Kahl, Secretary/Treasurer; Dan Hanson, Chair; and Dr. Andrew Dean, Chief of Staff. *Not pictured:* Kevin Stokstad, Vice-Chair; Dr. Aaron Schwaab, Director; Damond Boatwright, Director; and Jon Rozenfeld, Alternate Director.

2018-2019 STOUGHTON HOSPITAL RECOGNITIONS



2019 Press Ganey Guardian of Excellence Award – Recognized for reaching the 95th percentile in four consecutive quarters
May 2018–April 2019:

- Medical Practice
- Patient Experience
- Employee Engagement



HomeCare Elite® – Honors the top 25 percent of home health agencies in the country, measured by five categories: quality of care, best practice implementation, quality improvement and consistency, patient experience (HCAHPS), and financial performance.



2019 Five-Star Quality-Care Rating by the Center for Medicare and Medicaid Services – Stoughton Hospital is one of 293 hospitals nationwide to receive five stars. There were 3,724 hospitals eligible for a star rating.

Partners of Stoughton Hospital



Serving as goodwill ambassadors, the Partners of Stoughton Hospital support the hospital's mission and strive to make a positive impact on patients and visitors.

The Partners raised over \$19,000 this year and generously provided support to the hospital and community. With the money raised, they were able to purchase a treadmill for the Cardiac Rehabilitation Department, a slit lamp for the emergency room and provide a scholarship for a local high school student. The Partners also provided many hours of volunteer service and contributions to improve the health of our community through involvement with the Alzheimer's Association, Stoughton Wellness Coalition, American Heart Association, American Cancer Society and many more initiatives. We are grateful for their dedication, collaboration and support.

THE PARTNERS FUNDRAISERS THIS YEAR INCLUDED:

Cookie Sales, Craft and Bake Sale, Gift Shop Contributions, Flower Sales, Love Light Celebration, Card Parties, Valentine Balloon Deliveries, May Day Baskets and more.

If you would like more information about becoming a Partner, please call 608.873.2205 or visit www.stoughtonhospital.com.



2018-2019 OFFICERS

Back row, left to right: Helen Sumwalt and Sandra Maerz. Middle row, left to right: Diane Matson, Secretary; Brenda Klitzke; Linda Trunzo; and Melanie Miller. Front row, left to right: Roger Odalen; Bev Mansfield, Treasurer; Becky Greiber, Vice President; Judeen Reese, President. Not pictured: Claudia Quam and Sharon Beall.



Grateful for Your Support

The Stoughton Hospital Foundation is continually grateful for the wonderful support we receive annually from our generous Circle of Friends.

Through extreme generosity from our employees, community members and local foundations, we were able to raise over \$215,000. These dollars went back into our hospital towards the purchase of a mini c-arm for our growing orthopedics program, a calcium scoring package to detect signs of heart disease while there's still time to stop it, e-prescribing, which adds an extra layer of security when prescribing narcotics, and the Bravo Reflux (pH) Test to assist in the diagnosis of gastroesophageal reflux disease (GERD).

Thank you to ALL who helped Stoughton Hospital continue to provide exceptional personalized service, close to home!

In good health,
Stoughton Hospital Foundation



STOUGHTON HOSPITAL FOUNDATION BOARD

Back row, left to right: Judy Knutson, Director; Mike Daniels, Director; Laura Mays, Foundation Executive Director; Tom Pertzborn, Director; Andi Speth, Director; and Matt Roethe, Director.
Front row, left to right: Meg Veek, Secretary/Treasurer; Brad Schroeder, President; Jessica Pharo, Vice President. *Not pictured:* Terry Brenny and Dr. Sarjoo Patel.



Why I Give

This year, Katherine Christenson took advantage of the qualified charitable distribution (QCD) to count toward satisfying her annual required minimal distribution and donated those funds to the Stoughton Hospital Foundation.

Katherine chose Stoughton Hospital because of the hospital's connection in a community where she spent more than 46 years. She worked for 32+ years with Stoughton Municipal Utilities and has always been an active volunteer in the community, whether volunteering at blood drives, food pantries, Stoughton Opera House or the Stoughton Hospital Close to Home Café. We are grateful to Katherine for choosing Stoughton Hospital.

STOUGHTON HOSPITAL FOUNDATION DONORS

We greatly appreciate and recognize each of our 2018-19 generous donors; however, for the purpose of this report, we are recognizing those who have given a gift of \$250 or more during this past fiscal year (October 1, 2018-September 30, 2019). Please know, each donation is deeply valued as we further our mission to provide safe, quality healthcare with exceptional personalized service. **THANK YOU, FRIENDS.**

Jim and Michelle Abey
Drs. Guirish and Rashmi Agni
Amplified Digital/WSJ
William Amundson
Dr. Thor and Beth Anderson
AON Risk Services Central, Inc.
Associated Collectors, Inc.
Patricia Backus
Dean and Angela Bakken
BEAM Healthcare
Scott Blackledge
Damond W. Boatwright
Jim and Marsha Borling
Terry and Carolyn Brenny
Amy Brown
Edwin E. & Janet L. Bryant Foundation
John Burns
Gloria Carpenter
Allan and Eloise Christensen
Katherine Christenson
Conant Automotive
Dr. Amy Connell

Bob and Jodi Coon
Cress Funeral & Cremation Service
JP Cullen & Sons, Inc.
Culver's of Stoughton
Dean Health Plan
Dan and Tina DeGroot
Dr. Steven Diebold
Fred and Diane DiLibero
Leonard and Meredith Doom
J.P. Dreyer
Edward Jones
efficientC
Eide Bailly LLP
Ruth Everson
Thomas Fendrick and Shelley Moffatt
J.H. Findorff & Son Inc.
First Business Bank
Jerry and Judy Furseth
Gordon Flesch Company, Inc.
Gunderson Funeral & Cremation Care
Steven Halverson
Hanson Electronics

Heather Hautanen
Amy Hermes
Tony and Anne Hill
Kettle Park Senior Living
Dr. Dean and Kati Kresge
Paul LaZotte
Life Assist USA
Zach and Teresa Lindfors
John and Nancee Linnerud
E. David Locke Family Foundation
Dr. John and Suzanne Maher
Bill and Bev Mansfield
Kendall and Marsha McBroom
McFarland State Bank
Dan and Cindy McGlynn
McGlynn Pharmacy, Inc.
Moyer's Inc.
Craig and Karen Myers
Nazareth Health &
Rehabilitation Center
Dr. David and Ann Nelson
David A. Nelson

Oakbrook Corporation
Randy and Donna Olson
PARA Healthcare Financial Services
Paratech Ambulance Service
Partners of Stoughton Hospital
Tom and Abby Pertzborn
Scott and Jessica Pharo
Philips Healthcare
Quam's Marine & Motor Sports
Quarles & Brady LLP
Quartz Health Solutions, Inc.
Anna Robb
Kim Robinson
Matt and Laura Roethe
Dee Schammel
Christopher Schmitz
Dr. Aaron and Karen Schwaab
Greg and Dawn Shaw
Shaw Building & Design, Inc.
Shillelagh Foundation
Skaalen Nursing & Rehabilitation
Center, Inc.

Dr. Daniel Staddler
The Stark Real Estate Company, Inc.
David and Julie Stenbroten
Stoughton Hospital
Stoughton Hospital Home Health
John and Donna Suby
Sveum Family
Elizabeth Touchett
TRICOR Insurance
Dr. Warren and Aili Tripp
Union Bank & Trust Company
Bob and Meg Veek
Verizon
The Wahlin Foundation, Inc.
Bill Weber and Laura McDonald-Mays
Donn Wheeler and Kenlynn
Pokrandt-Wheeler
Wisconsin Parkinson Association
WMSN-TV FOX 47
Walter and Tracy Wurtzler



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AFFILIATED WITH SSM HEALTH CARE OF WISCONSIN