



Visitor and Support Person Guidance

Stoughton Health values the health of our patients, employees and the community. During this COVID-19 Pandemic, we are working hard to keep everyone safe.

Stoughton Health recognizes the value of support people for patients receiving healthcare services. We wish to include support people in care in the safest manner possible. Virtual methods are preferred, whenever possible, to include support people in patient care. Face to face visits by support people are permissible based on the guidance in this document.

Because COVID-19 is currently classified as community spread in our area, all people who leave their home and have contact with others assume some risk of contracting COVID-19. As a hospital, we are experienced with practices to prevent infection and ask that you contribute to our efforts to keep everyone safe during this time.

For support people entering Stoughton Health buildings during the COVID-19 Pandemic, the following guidelines have been implemented:

- Support people must be screened upon arrival to the hospital/outpatient clinics for the following (people screening positive will not be able to enter the hospital as a support person):
 - Have had none of the following symptoms within the last 10 days: Fever, cough, shortness of breath, sore throat, chills, body aches, new loss of taste or smell
 - Have a temperature reading <100.0 on entry
 - Have had no diagnosis of COVID-19 within the last 10 days
 - Have had no known close contact with a person a person with known COVID-19 within the last 14 days.

- While inside Stoughton Health buildings, support persons must:
 - Cover their nose and mouth with a face covering. THIS IS WITHOUT EXCEPTION. Those who cannot tolerate a face covering will not be allowed to visit.
 - Respect physical distancing (maintain at least 6 feet away from others, even when wearing a face covering)
 - Stay in the room of the patient and limit movement within the facility.
 - Consider bringing items you might need for your visit including food/water, reading materials, etc.
 - Perform hand hygiene with alcohol based hand rub or soap and water:
 - Upon entering the facility
 - Upon entering the patient room
 - After touching persons or surfaces when within the facility
 - Before leaving the patient room
 - Before leaving the facility

For the safety of our patients, employees, and the community, support persons who are not able to comply with the above guidelines will be asked to leave.



Visitor Guidelines

- **Preference is virtual visits.** All patients encouraged to use alternatives to in person visits.
- **One Support Person is allowed in a 24 hour period** per the department specific guidelines below:

I am a support person for someone in the following department:	Patient has NO symptoms, exposure or other concern for COVID-19 (determined by clinical care team)	Patient has Suspected/Confirmed COVID-19 (determined by clinical care team)
Emergency	Allowed	Limited to minors and patients whose mental, physical, or emotional abilities make a visitor an essential part of caring for the patient
Urgent Care	Allowed	Limited to minors and patients whose mental, physical, or emotional abilities make a visitor an essential part of caring for the patient
Surgical Services	Allowed	Limited to minors and patients whose mental, physical, or emotional abilities make a visitor an essential part of caring for the patient
Medical Surgical Unit	Allowed 8am-5pm	Not Allowed (Virtual Visits Only)
Intensive Care Unit	Allowed 8am-5pm	Not Allowed (Virtual Visits Only)
Clinics (Wound, OrthoTeam, General Surgery)	Limited to minors and patients whose mental, physical, or emotional abilities make a visitor an essential part of caring for the patient	
Therapy/Rehab	Limited to minors and patients whose mental, physical, or emotional abilities make a visitor an essential part of caring for the patient	
Geriatric Psychiatry	Not Allowed (Virtual Visits Only)	